Pūpūkahī ʻi Holomua

Working together to move forward

September 23–26, 2011
Hawai‘i Convention Center | Honolulu, Hawai‘i
Welcome 3
Acknowledgments 4
Special Thanks 5
Annual Meeting Donors and Support 6
Key Information 7
Function Locator 8
Program at-a-glance 9
Conference Track Topics 11
Tour-and-Talks 12
Pre-Conference Tour & Workshops 13
Final Program 15
Exhibitors 34
Area Information 35
About WMA 36
About ATALM 37
About HMA 38
About PIMA 39
Notes 40

About the conference logo and theme, *Pupukahi i Holomua: Working Together to Move Forward*

*Pupukahi i Holomua*, the theme of this conference is a ‘ōlelo no‘eau (wise saying or Hawaiian proverb), which means “Working Together to Move Forward.” As native and non-native people, we continue to work towards the betterment of our families and communities. More importantly, we as archive, library, and museum professionals are entrusted with the responsibility to steward ka ‘ike o nā Kūpuna (the knowledge of our Elders) for future generations. We welcome you to these beautiful islands and look forward to the exchange of traditional knowledge, cultural practices, and innovative methodologies. Although we are faced with many challenges and come from different places, by working together, we will reach our destination.

*Logo design was provided by Kamehameha Schools*
Welcome to Honolulu, Hawaii, the Crossroads of the Pacific. In the Hawaiian language, *Honolulu* means “sheltered bay” or “place of shelter”. It has been the capital of the Hawaiian Islands since 1845, and is the southernmost major U.S. city. Honolulu is located on the island of Oahu, known as “The Gathering Place”.

WMA is thrilled to “gather” in Honolulu again – after 17 long years!

As a crossroads, settled by Polynesian migrants as early as the 11th century, Hawaii is rich in cultural history. The 2011 Annual Meeting reflects Hawaii’s diversity by being co-presented by the Western Museums Association (WMA) and the Association of Tribal Archives, Libraries, and Museums (ATALM)—and by being co-hosted by the Hawai‘i Museums Association (HMA) and the Pacific Islands Museums Association (PIMA). Our collaborative approach to this year’s conference exemplifies our theme; *Pūpūkahi i Holomua, or Working Together to Move Forward.* These partnerships will bring colleagues to the conference from around the Pacific Rim, including Guam, Fiji, Australia and New Zealand.

**Welcome to the Annual Meeting.** We hope that your experiences here will return you to your museums, libraries and archives energized, inspired and with renewed passion for our field. The diversity of cultures and ideas present in the program promises to provide a dynamic experience for all in attendance. We encourage you to take advantage of the events offering you the chance to see some of the most beautiful and significant cultural sites on the island. Additionally, we have planned Tour and Talk experiences that will take you on private behind-the-scenes tours of selected institutions.

Over the next few days, we will be *Working Together to Move Forward* by asking probing questions and sharing strategies, and by reaching out to our professionals in the other regions. We know that you will enjoy reconnecting with colleagues and meeting new ones, while you hear fresh ideas and learn new skills, and we encourage you to take time together to explore Honolulu’s historical, cultural, natural and culinary offerings. Hopefully, you are able to stay for a few days before or after the many fabulous sessions to enjoy all Hawai‘i has to offer. Whether you’re on the beach or poolside sipping Mai Tai’s don’t forget that Hawai‘i has over 100 museums, historic houses and cultural centers.

On behalf of the program and host committees, WMA, ATALM, HMA, and PIMA, we thank you for joining us at this year’s annual meeting. It is only through the participation of our members and colleagues that our respective organizations are strengthened to continue fulfilling our missions. We hope you will leave Hawai‘i with renewed enthusiasm, new friends and a deeper appreciation of poi!

*Mahalo nui loa* “Many thanks”

— Western Museums Association and Association of Tribal Archives, Libraries, and Museums

Presented by Western Museums Association and Association of Tribal Archives, Libraries, and Museums; in partnership with the Hawai‘i Museums Association and Pacific Islands Museums Association
Acknowledgments

Thank you to the following individuals, all of whom have been instrumental in the planning, development, and support of this conference. Your generous gifts of time and resources have made this meeting possible.

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Tim Tingle, American Indian Center for the Book, Canyon Lake, TX
Kelly Webster, Head of Metadata Services, Boston College

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Special Thanks

WMA and ATALM wish to recognize the many colleagues who contributed their valuable time, energy, and expertise to the success of this conference.

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SHANGRI-LA

Owned and operated by:
The Doris Duke Foundation for Islamic Art

Proud supporter of the Western Museums Association Conference

Tours of Shangri La originating at the Honolulu Academy of Arts are available on Thursday 9/22 and Friday 9/23, 2011. Advanced reservations are required. For tour reservations and more information please contact shangrilotickets@honoluluacademy.org or call 1-866-385-3849.
Annual Meeting Donors

Doris Duke Foundation for Islamic Arts  
Barona Cultural Center and Museum  
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Institutional and Corporate Support

Alu Like, Inc.
Battle Ship Missouri Memorial
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Harold L. Lyon Arboretum and Botanical Garden, University of Hawai‘i
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‘Iolani Palace
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Manoa Heritage Center and Botanical Garden
Mayor’s Office of Culture and the Arts
Mission Houses Museum
National Museum of the American Indian
Oklahoma Department of Libraries
Pacific Aviation Museum
Pacific Region Herbarium
Papahana Kuaola
Queen Emma Summer Palace
Shangri La
USS Arizona Memorial
USS Bowfin Submarine
Park and Museum
Waikiki Aquarium
World War II Valor in the Pacific National Monument

Keynote Speaker Support

Hawai‘i Council for the Humanities

Museums Studies Graduate Certificate Program,  
University of Hawai‘i at Manoa

Thank to all for the role you play in making this meeting so successful!
Key Information

The Hawai‘i Convention Center
1801 Kalakaua Avenue, Honolulu
(on the corner of Kalakaua and Kapi‘olani Boulevards)

All activities for the WMA/ATALM Joint Conference take place on the 3rd floor of the Convention Center.

Centrally located in downtown Honolulu, the state-of-the-art Hawai‘i Convention Center is designed to represent the culture that is uniquely Hawai‘i.

Transportation
Scheduled buses for tours and special events will pick-up guests at the Hilton Hawaiian Village (Main Lobby entrance) and/or the Hawai‘i Convention Center’s Porte Cochere (in front of Main Lobby). Please consult the program for shuttle times and arrive at the pick up location fifteen minutes prior to departure. Buses will return participants to the Hilton and/or Convention Center.

Complimentary shuttle bus service between the Hawai‘i Convention Center and the Hilton Hawaiian Village is available throughout the day, from 7:00AM to 6:00PM.

Public transportation to the Hawai‘i Convention Center from the airport and all parts of O‘ahu is available on “TheBus” For information on routes, times and fares, call (808) 848-5555 or visit their web site at www.thebus.org.

Registration/Volunteer Desk
The registration desk is located in the Ala Halawai Concourse, on the third floor of the Hawai‘i Convention Center. The desk will be staffed during the following times:

- Friday, September 23 . . . . . . . . . . 7:30AM – 5:00PM
- Saturday, September 24 . . . . . . . 7:30AM – 6:00PM
- Sunday, September 25 . . . . . . . . . . 7:30AM – 5:00PM
- Monday, September 26 . . . . . . . . . . 7:30AM – 3:30PM

Tickets
Registration includes two hosted breakfasts and one hosted luncheon. Tickets to these events are located in your registration packet.

If you registered for a pre-conference tour or workshop, evening event, and/or off-site event, your tickets are located in your registration packet. Please present your ticket before boarding buses or entering an event.

Guests
Non-registered guests are not allowed to attend conference sessions or workshops, but may purchase tickets to attend special social events. Please check with the registration desk for availability.

Name Badges
Name badges must be worn at all times, as only registered attendees are allowed to attend sessions and workshops. Children under the age of 10 are not permitted in the conference area.

Program Changes
In the event of changes to the program, an Addendum will be available at the Registration Desk.

Hospitality Staff
The Hawai‘i Convention Center is providing a Hospitality Staff member who will be on hand to help guide attendees to sessions, luncheons, exhibit hall, and other activities.

Sessions and Conference Evaluations
Session evaluation forms are available in each meeting room. Please take a few minutes at the end of the session to let us know if the session met your expectations. You may return your completed evaluation to the Room Host. An overall evaluation will be sent via email after the meeting.

Exhibit Hall Schedule
Please visit our Exhibit Hall in Room 313 A-B-C. Exhibits will be open during the following times:

- Saturday, September 24 . . . . . . . . . . 8:00AM – 5:00PM
- Sunday, September 25 . . . . . . . . . . 8:00AM – 6:00PM
Function Locator
Hawai’i Convention Center

Please note that all conference activities are on the third floor of the convention center.

Legend:
- Information desk
- Business center
- Restroom (Men)
- Restroom (Women)
- Elevator
- Escalator (3rd & 4th FL)
- Escalator (2nd FL Parking)
- Parking pay station
- First aid
- Water fountain
- Pay phone
- Automatic entry door
- Entrance
- Service corridor
- Automatic entry door
- Service corridor
- ATM
- Vending area
- Smoking area
- LCD board
- Automatic entry door
- Service corridor
- Automatic entry door
- Service corridor
- Automatic entry door
- Service corridor
- Automatic entry door
- Service corridor

WMA/ATALM Functions

Event Office
FRIDAY, SEPTEMBER 23
7:30AM–5:00PM Registration Desk Open / HCC/Ala Hawaiti Concourse
8:00AM–5:00PM PRE-COE-RNENCE TOUR: A Special Day at Historic Pearl Harbor / Pick-up at Hawaii Convention Center at 8:00AM / Return at 5:00PM to Hawaii Convention Center

PRE-COE-RNENCE WORKSHOPS
8:30AM–12:30PM Basic Principles of Mount Making and Beyond / Bishop Museum
8:30AM–4:30PM Care of Folded and Rolled Documents / University of Hawai’i at Manoa Library
9:00AM–4:00PM Disaster Preparedness for Pacific Region Herbarium / Bishop Museum
9:00AM–5:00PM Surveying and Assessing Collection Needs / Honolulu Academy of the Arts
9:00AM–3:00PM Cultural Property Protection Training and Certification / Waikiki Aquarium
9:00AM–1:00PM Field Trip to Kamehameha Schools Midkiff Learning Center / Kamehameha Schools
1:00PM–5:00PM Ola Nā Mo'olelo: The Stories Live! / Bishop Museum
1:00PM–5:00PM Practical Tips for Museum Store Success / The Contemporary Art Museum
1:00PM–5:00PM Locals vs. Tourists: Targeting Visitor Services and Programming / Pearl Harbor Visitor Center
1:30PM–5:00PM Soft Packing Workshop / Bishop Museum
6:00PM–6:30PM WELCOME RECEPTION / Honolulu Academy of Arts / Pick-up at 5:15PM / Return at 8:30PM to Hilton & Ala Moana Hotel Round Trip

SATURDAY, SEPTEMBER 24
7:30AM–6:00PM Registration/Volunteer Desk Open / Ala Hawaiti Concourse
8:00AM–5:00PM EXHIBIT HALL Open / 313 A-B-C
8:00AM–9:00AM Hosted Breakfast in EXHIBIT HALL / 313 A-B-C
9:00AM–9:45AM WMA / ATALM / HMA / PIMA 101 / 310 Theatre
10:15AM–12:15PM OPENING CEREMONY & KEYNOTE / 310 Theatre
Welcome to Hawaii / the Pacific Islands
12:30PM–1:45PM Hosted Networking Lunch in EXHIBIT HALL with “Ask an Expert” Tables / 313 A-B-C
2:00PM–3:15PM CONCURRENT SESSIONS A
A1 Setting the Record Straight: A Model for Reviewing Indigenous Collections at Museums / 301 A
A2 Couriering Artwork: Sustaining Best Practices / 303 A-B
A3 The Charm and Challenge of Gaining Mastery in the Field / 305 B
A4 When One Wins We All Win: Synergistic Marketing in a Metropolitan Area / 307 A-B
A5 Pacific Islands Museums Association Roundtable: Addressing Present & Future Issues in the Pacific / 301 B
A6 Pearl Harbor: Making a New Museum / 308 B
A7 Tabletop Exhibits/Poster Sessions – Institute of Museum and Library Services Enhancement Grantees and Others (Group 1) / 312

SUNDAY, SEPTEMBER 25
7:30AM–5:00PM Registration/Volunteer Desk Open / Ala Hawaiti Concourse
8:00AM–9:00AM Hosted Breakfast in EXHIBIT HALL / 313 A-B-C
8:00AM–6:00PM EXHIBIT HALL Open / 313 A-B-C
9:30AM–10:45AM CONCURRENT SESSIONS C
C1 Collections: Planning for Remodels & New Spaces / 307 A-B
C2 From Song to Canvas: Map Art of the Zuni / 301 A
C3 Creating a Place for Art: Supporting and Funding Contemporary Artists in the Pacific / 301 B
C4 Building Partnerships through Collaborative Curation: Case Studies from the National Museum of the American Indian Archive Center / 303 A-B
C5 Young Children in Museums (Double Session/Continues Until 12:15PM) / 305 B
C6 E Alu Like Mai Kākou (Let Us Work Together): Native Hawaiian Library Community Collaborations / 312
9:30AM–12:15PM TOUR & TALK 2: Waikiki Aquarium: Behind the Scenes / Pick-up at HCC at 9:15AM / Return at 12:15PM to HCC
### MONDAY, SEPTEMBER 26

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30AM–5:30PM</td>
<td>Registration/Volunteer Desk Open / Ala Halawai Concourse</td>
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<tr>
<td>8:15AM–9:15AM</td>
<td>KEYNOTE SPEAKER #2 / 316 A-B Getting Cultural Heritage on the National Agenda: A Case Study from Vanuatu</td>
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<td>9:30AM–10:45AM</td>
<td>CONCURRENT SESSIONS G</td>
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<tr>
<td>9:30AM–12:15PM</td>
<td>TOUR &amp; TALK 4: Manoa Heritage Center: Botanical Garden and Hawaiian Cultural Site / Pick-up at HCC at 9:00AM / Return at 12:15pm to HCC</td>
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<tr>
<td>11:00AM–12:15PM</td>
<td>CONCURRENT SESSIONS H</td>
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<tr>
<td>12:30PM–1:45PM</td>
<td>WMA BUSINESS LUNCHEON &amp; Special Speaker / 306A-B</td>
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<tr>
<td>12:30PM–1:45PM</td>
<td>INDIGENOUS CLOSING LUNCHEON &amp; Keynote / 311 A Museum in the Middle: Re-patrioting Knowledge and Awakening Culture</td>
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<tr>
<td>2:00PM–3:15PM</td>
<td>CONCURRENT SESSIONS I</td>
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<td>3:45PM–5:00PM</td>
<td>CONCURRENT SESSIONS J</td>
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<td>5:00PM</td>
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### 11:00AM–12:15PM

**CONCURRENT SESSIONS D**

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<thead>
<tr>
<th>Session</th>
<th>Title</th>
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<tbody>
<tr>
<td>D1</td>
<td>Safeguarding the Past: An Exploration in the Illicit Trafficking of Cultural Artifacts / 301 A</td>
</tr>
<tr>
<td>D2</td>
<td>Board Meetings that Inspire / 307 A-B</td>
</tr>
<tr>
<td>D4</td>
<td>Here Comes the Camera Crew: Media Production and Cultural Sensitivity / 303 A-B</td>
</tr>
<tr>
<td>D5</td>
<td>Best of Both Worlds: Collaborations Between Museums and Indigenous Groups / 308 B</td>
</tr>
<tr>
<td>D6</td>
<td>Young Children in Museums (Double session; continued from C3) / 305 B</td>
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<td>D7</td>
<td>The Indispensable Tribal Library / 312</td>
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### 12:30PM–1:45PM

**AFFINITY LUNCHEONS**

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
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<tbody>
<tr>
<td>Director's Luncheon / 304 A</td>
<td>Hawai'i Museums Association Annual Members Meeting (No lunch provided) / 309</td>
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### 2:00PM–3:15PM

**CONCURRENT SESSIONS E**

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
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<tbody>
<tr>
<td>E1</td>
<td>A Review of Fine Art Insurance and Claims (Double session; continues until 5:00PM) / 305 B</td>
</tr>
<tr>
<td>E2</td>
<td>Institute of Museum and Library Services Funding, Programs, and Services / 303 A-B</td>
</tr>
<tr>
<td>E3</td>
<td>Advancing Tribal Museums Through the Age of Media and Technology / 301 A</td>
</tr>
<tr>
<td>E4</td>
<td>Spirit of Place and Reconciliation / 308 B</td>
</tr>
<tr>
<td>E5</td>
<td>Museums and Film Making: Preserving History and Celebrating Community Through Documentaries (Double session, continues until 5:00PM) / 301 B</td>
</tr>
<tr>
<td>E6</td>
<td>Creating the Best Experience: Museums &amp; Guest Service / 307 A-B</td>
</tr>
<tr>
<td>E7</td>
<td>Mukurtu: An Indigenous Archiving &amp; Content Management Software Tool / 312</td>
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</tbody>
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### 2:00PM–5:00PM

**TECH LOUNGE IN EXHIBIT HALL / 313 A-B-C**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>2:00PM–2:30PM</td>
<td>StumbleUpon</td>
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<td>2:30PM–3:00PM</td>
<td>Twitter and Facebook</td>
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<td>3:00PM–3:30PM</td>
<td>Rare Book Digitization Strategies: Theo Lovett</td>
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<tr>
<td>3:30PM–4:00PM</td>
<td>Exhibit technologies QR codes: Malia Mallickoch</td>
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<tr>
<td>4:00PM–4:30PM</td>
<td>iPads in galleries: Kathleen Ramden</td>
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<tr>
<td>4:30PM–5:00PM</td>
<td>Open Social Media Questions</td>
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### 3:45PM–5:00PM

**CONCURRENT SESSIONS F**

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
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<tbody>
<tr>
<td>F1</td>
<td>A Review of Fine Art Insurance and Claims / 305 B (Double session; continued from E1)</td>
</tr>
<tr>
<td>F2</td>
<td>Cultural Heritage Tourism and the Role of the Indigenous Museum / 301 A</td>
</tr>
<tr>
<td>F3</td>
<td>The Performance Dashboard: A Tool for Financial Sustainability / 307 A-B</td>
</tr>
<tr>
<td>F4</td>
<td>Brand Experience: Creating an Institutional Identity / 303 A-B</td>
</tr>
<tr>
<td>F5</td>
<td>Museums and Film Making: Preserving History and Celebrating Community Through Documentaries / 301 B (Double session; continued from E5)</td>
</tr>
<tr>
<td>F6</td>
<td>Forgiveness is the Fragrance that the Violet Sheds on the Peel that has Crushed it / 308 B</td>
</tr>
<tr>
<td>F7</td>
<td>Where Dream Take Flight: A Museum and Library Partnership / 312</td>
</tr>
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### 5:00PM–5:30PM

**LIVE AUCTION & EXHIBIT HALL CLOSING REMARKS / 313 A-B-C**

### 6:15PM–6:30PM

**DEPARTURES TO EVENING RECEPTION AT MUSEUM HOUSE**

### 6:30PM–8:30PM

**EVENING RECEPTION: Experience Hawai'i, Bishop Museum Style / Pick-up at Hilton Hawaiian Village & Ala Moana Hotel at 6:00PM / Return at 8:30pm to Hawaiian Village & Ala Moana**
Look for these keys throughout the program to tailor your experience!

**Audience & Identity:** Can museums grow and change with the communities around them? How do museums balance old and new stakeholders? This track will help untie this knot of core mission, staffing, outreach, programming, and funding.

**Business:** Do any of these sound like a day in your life: writing a grant proposal, managing a schedule, setting up a business plan, working within a budget, pitching a proposal, or figuring out an ad campaign? If so, come hear colleagues in development, finance, and marketing share best practices.

**Collection Care:** Calling all curators, registrars, conservators, collection managers, and art handlers! These sessions and workshops focus on what you need to know to safeguard your museum’s collections now and for years to come.

**Indigenous:** These sessions provide a platform for indigenous and non-indigenous archive, library, and museum staff to explore issues from diverse perspectives, to learn about innovative projects, and to deepen practice-transforming sensitivities.

**Interpretation & Experience:** Educators, exhibit designers, curators, evaluators, administrators, and visitors all want the same thing: engaging museum-going experiences. But how best to get there? Hear some great recent case studies, see how theories play out in practice, and get fired up about what more your museum might do!

**Leadership, Career Path:** Just starting out or considering a mid-career switch? Moving up in responsibility, moving over to leading a new institution, or guiding your museum through major changes? If you are looking for mentoring, this track is for you!

**Library:** How are archives, libraries, and museums working together to preserve and promote indigenous cultures? This ground-breaking track celebrates the best of the best… from exhibits featuring model projects funded by the Institute of Museum and Library Services, to sessions that inspire and inform strategies for developing essential programs and services.

*Co-sponsored by the American Indian Library Association.*
Experience some of Honolulu’s cultural gems alongside curators and educators on these private behind-the-scene tours. Tours are scheduled concurrently during conference sessions and pre-registration is required. Shuttles will pick-up and drop-off at the Hawai’i’s Convention Center’s Porte Cochere (in front of the Main Lobby); please arrive 15 minutes before the scheduled departure time.

Saturday, September 24

2:00PM–5:00PM

1. Shangri La – Color Cladding: Islamic Tiles from the Doris Duke Collection

Join Keelan Overton, Curator of Islamic Art, on this tour of ceramic tiles from Iran, Syria, Turkey and Spain at Shangri La. Overton will discuss the origins and uses of ceramic tiles in various parts of the Islamic world from the 12th to early 20th century; show how Doris Duke integrated them into the architecture and interior design of her home, Shangri La; and trace how her tile commissions helped stimulate a revival of artistic tradition in 1930s Iran.

Sunday, September 25

9:00AM–12:15PM

2. Waikiki Aquarium: Behind the Scenes

Located on the shoreline of Waikiki Beach, the Waikiki Aquarium was opened in 1904 and is the third oldest aquarium in the United States. In this behind-the-scenes tour, participants will be guided through the aquarium with educators and curators to view the exhibitions and hear about current research, exhibition practice and caring for a delicate living collection.

A highlight of the tour will be learning about the new Northwest Hawaiian Islands (NWHI) exhibition. NWHI is a Marine National Monument recently designated as a UNESCO World Heritage Site and is home to over 7,000 marine species, a quarter of which are found nowhere else on Earth.

2:00PM–5:00PM

3. Mission Houses Museum: Stepping Up to the Challenge

This behind the scenes tour focuses on meeting the challenges of a strained economy at one of the four accredited museums in Hawai’i. The tour begins at the 1821 Mission House, examining the challenges presented by passive climate control and general maintenance, and how the museum is stepping up to address these on-going issues. Next, participants visit collection storage focusing on unique storage solutions that stretch dollars, protect collections and build community. The tour ends at the Chamberlain House Gallery where working with schools and non-profits has enabled the museum to continue its changing exhibitions program, while building a stronger sense of community.

Monday, September 26

9:00AM–12:15PM

4. Mānoa Heritage Center: Botanical Garden and Hawaiian Cultural Site

Visit Mānoa Heritage Center, a Hawaiian cultural site and botanical garden, in the heart of lush Mānoa Valley. Enjoy a one-hour outdoor guided walk through a Hawaiian native plant garden that surrounds an ancient sacred stone structure (heiau). On the walk you will also see the historic 100-year old home, Kualii, which will one day become a museum, as well as broad views of the Koʻolau Mountains in the back of the Valley.
Pre-Conference Tour & Workshops

All attendees are welcome to attend the pre-conference tour and workshops. These events are not included in the conference registration fee and require pre-registration. See the Registration Desk for more information.

Friday, September 23

8:00AM–5:00PM  PRE-CONFERENCE TOUR

A Special Day at Historic Pearl Harbor

Spend an entire day at Pearl Harbor Historic Partner Museums, a site that holds significance in American history. Explore the newly renovated Pearl Harbor Visitor Center, or the USS Bowfin Submarine Museum, Pacific Aviation Museum, and Battleship Missouri Memorial Museum. The visit concludes with a special Pearl Harbor Boat Tour about the harbor and ending with a stop on the USS Arizona Memorial. In Hawaiian history, Pearl Harbor was an important cultural site since it was once abundant in oysters and other wildlife, hence its modern name.

- Pick-up time is 8:00AM at the Hawaii Convention Center and return is to the Hawaii Convention Center at 5:00PM.

7:30AM–5:00PM  Registration Desk Open

PRE-CONFERENCE WORKSHOPS

8:30AM–12:30PM  Basic Principles of Mounting and Beyond

Attend this half-day workshop and learn basic and advanced principles of mount making and earthquake mitigation measures, from contours, clips and cast interfaces to seismic isolation. Panelists will speak about the latest materials being used, methods, systems, designed environments, best practices and affordable solutions. Learn how to safely mount your art and artifacts while fulfilling your curators and exhibition designer's vision.

- Attendees should meet at the museum: 1525 Bernice Street (808) 847-3511.

8:30AM–4:30PM  Care of Folded and Rolled Documents

This hands-on workshop provides the basics of safely caring for and housing folded and rolled items. Participants will learn to: 1) make humidification chambers from plastic trash cans and from plastic trays with a sheet of Plexiglas and how to use these to humidify documents; 2) flatten documents using sheets of blotting paper and Plexiglas; 3) stabilize torn documents by encapsulation in polyester film or placement in a sleeve or envelope; 4) choose from the variety of folders and boxes that are commercially available for the storage of documents; 5) make custom rigid folders from acid-free corrugated board; and 6) make custom

- Pick-up time is 7:45AM and return is at 4:30PM.

9:00AM–1:00PM  Field Trip to Kamehameha Schools Midkiff Learning Center

Field trip participants will tour the exemplary Midkiff Learning Center which is home to the unique Hawai‘i-Pacific Collection, Digital Resources, Innovation and Collaboration Center, Archives, Video Productions, and Journalism.

- Pick-up time is 8:15AM and return is at 1:00PM.

9:00AM–3:00PM  Ma Ka Hana Ka ‘Ike (Knowledge is Gained by Doing)

This day-long event, participants will be surrounded by the lush greenery of the Ko’olau mountains. Papahana Kualoa, He’eia During this day-long event, participants will be surrounded by the lush greenery of the Ko’olau mountains. Papahana Kualoa is located in He’eia, O‘ahu. The ‘āina is being replanted with numerous native and Polynesian introduced species, helping to restore the area to its historic Hawaiian character. Through education and restoration efforts, an experienced staff creates opportunities for others to understand, appreciate, and care for the world we live in, and ultimately accept responsibility for the fate of the ‘āina. This project welcomes conference attendees to experience, understand and respect traditions, language, and natural history of Hawai‘i through the provision of learning experiences in an authentic setting with access to loi, native plants, sacred sites, and other pristine natural resources. Conference attendees will engage with Hawaiian cultural practitioners, musicians, craftspeople and artists who keep the Hawaiian culture “alive” and make Hawai‘i a special place.

- Pick-up time is 8:00AM and return is at 3:00PM.
The CIPM program is the only management-level security training and certification program specific to cultural property preparedness/management, business continuity planning, workplace violence prevention and physical security. The CIPM program is the only management-level security training and certification program specific to cultural property preparedness/management, business continuity planning, workplace violence prevention and physical security.

Attendees should meet at the museum: 1525 Bernice Street (808) 847-3511.

Disaster Preparedness for Pacific Region Herbarium
Bishop Museum - Paki I
Herbarium and plant specimens are often overlooked as essential cultural resources. Herbaria, throughout the Pacific region, house unique collections. The one-day disaster preparedness workshop (for Herbarium collections only) will be tailored to assess their readiness, provide templates for disaster plans and demonstrate methods to stabilize insect and water damaged materials. This workshop is co-sponsored by WESTPAS (Western States and Territories Preservation Assistance Services) and the Consortia of Pacific Herbaria (CPH). Funding for WESTPAS has been provided by the National Endowment for the National Endowment and the National Science Foundation has provided funding for CPH.

Attendees should meet at the museum: 1525 Bernice Street (808) 847-3511.

Surveying and Assessing Collection Needs
Honolulu Academy of the Arts
Surveying and assessing an institution's collection is an important step in the development of a conservation/preservation plan. Participants will learn about different types of surveys and assessments, and how to best evaluate institutional needs and shape the resultant plan. Funding sources for surveys and how a survey can be used as a funding tool for implementation strategies will be discussed. Practicum includes use of equipment and testing methods to monitor environmental conditions as well as procedures for analysis of results. This workshop will provide guidance and resources for participants to assess immediate and future preservation needs of collections.

Pick-up time is 8:30AM and return is at 5:00PM

Cultural Property Protection Training and Certification
Waikiki Aquarium
This important full-day workshop will address the timely concerns and challenges faced by institutions with regard to the protection of facilities, staff, visitors, collections, and assets. Topics to be covered include protecting valuable collections, screening/hiring/firing/training, legal considerations in security, fire protection, emergency preparedness/management, business continuity planning, workplace violence prevention and physical security. The CIPM program is the only management-level security training and certification program specific to cultural property preparedness/management, business continuity planning, workplace violence prevention and physical security.

Pick-up time is 8:45AM and return is at 5:00PM

Ola Nā Mo'olelo: The Stories Live!
Bishop Museum - Paki II
A Hands on Mini-Museum Theater Workshop
Museum theater is a growing area of interest as a public program and educational offering. While the challenges of space, scriptwriting, and staffing are daunting, the benefits are immense. Difficult subjects can be addressed, emotions can be expressed, and audiences are moved and engaged. Two museums in Hawai’i and Alaska describe their theater programs and provide a nuts-and-bolts approach to creating your own program. The workshop, which takes place at Bishop Museum, will enable attendees to experience the story of “Nahi’ena’ena and her Sacred Pa’U” – part of the daily storytelling program at Bishop Museum. The session will conclude with a small group exercise where participants will develop their own object-based storytelling approach with a mystery object.

Pick-up time is 12:30PM and return is at 5:00PM

Practical Tips for Museum Store Success
The Contemporary Art Museum
Have you inherited Museum Store responsibilities and you have very little experience? Don’t worry! These panelists were in the same boat! Last year’s workshop, “Keys to a Successful Museum Store,” with Andrew Andoniadis, gave our panelists practical tips for success. They went home educated and inspired! Examine the practical tips they used for successful changes. The Contemporary Art Museum store employee will also discuss her present challenges and provide a tour of the Store with practical tips in mind. Participants reconvene in a round-table format to discuss The Contemporary Museum’s store and receive input and inspiration from the group about their own challenges.

Pick-up time is 12:30PM and return is at 5:00PM

Soft Packing Workshop
Bishop Museum
Learn how to safely move and store your artworks and artifacts using soft packing material and methods. This half-day workshop will give you practical solutions to common problems faced when caring for precious objects. The panelists will cover detailed descriptions of safe archival material, design and techniques, and shipment options.

Attendees should meet at the museum: 1525 Bernice Street (808) 847-3511.

Locals vs. Tourists: Targeting Visitor Services and Programming
Pearl Harbor Visitor Center
For museums in the Pacific Rim, it’s often challenging to create programs and services that meet the needs of both locals and tourists. This engaging half-day workshop will give you a framework upon which to build vital programs that attract the local audience, while helping you streamline visitor offerings for the important tourist market. Presenters Stephanie Weaver, Mary Kay Cunningham, and Wendy Meluch will give you practical tools you can use back home. Local museum professionals who have recently used one of the tools will report on their experience and how it impacted their service offerings.

Pick-up time is 12:00PM and return is at 5:00PM
September 23–26, 2011
Hawai'i Convention Center | Honolulu, Hawai'i
Presented by Western Museums Association (WMA) and Association of Tribal Archives, Libraries, and Museums (ATALM) in partnership with the Hawai'i Museums Association (HMA) and Pacific Islands Museums Association (PIMA)

Friday, September 23

7:30AM–5:00PM  Registration Desk Open  Ala Halawai Concourse
8:00AM–5:00PM  Pre-Conference Tour & Workshops (See descriptions on page 12)
6:00PM–8:30PM  Welcome Reception at the Honolulu Academy of Arts
This event requires a pre-paid ticket. Please see the registration desk for details.
Known for its graceful building and internationally recognized collection of more than 60,000 works of art, spanning 5,000 years, the Honolulu Academy of Arts is Hawai'i’s largest art museum. Network with colleagues while you eat and drink under the stars, tour the 59th annual Artists of Hawai'i 2011 exhibition, and explore the newly re-installed gallery of contemporary art.
*Pick-up at Hilton Hawaiian Village and Ala Moana Hotel at 5:15 PM; departing at 8:30 PM to Hawaiian Village and Ala Moana*

Saturday, September 24

7:30AM–6:00PM  Registration & Volunteer Desks Open  Ala Halawai Concourse
8:00AM–5:00PM  Exhibit Hall Open  313 A-B-C
8:00AM–9:00AM  Hosted Breakfast in Exhibit Hall  313 A-B-C
9:00AM–9:45AM  WMA / ATALM / HMA / PIMA 101  310 Theatre
Adam Mikos, Co-Chair 2011 WMA Annual Meeting Program Committee
Merritt Price, Co-Chair 2011 WMA Annual Meeting Program Committee
Kippen de Alba Chu, Vice President, Programs, WMA
Julie Stein, President, WMA
Rita Lara, President, ATALM
Stacy Hoshino, President, HMA
Tarisi Vunidilo, Secretary-General, PIMA
This opening session to the 2011 Conference is an opportunity for all delegates, new or experienced, to learn about the new programming for this conference and how to choose topic-specific sessions, to hear about not-to-be missed events, and discover other resources and meeting opportunities partner associations offer.

10:15AM–12:15PM  General Session with Welcome by Dr. Julie K. Stein, President, WMA  310 Theatre
Opening Ceremony and Keynote
The Manulani Meyer Keynote Sponsored by Hawai'i Council for the Humanities
Welcome to Hawai'i and the Pacific Islands
Dr. Manulani Aluli Meyer, International Scholar, Te Wananga o Aotearoa (Maori University of New Zealand)
Manulani Aluli Meyer is a scholar of indigenous epistemology, and earned her doctorate from Harvard University while learning how to articulate aspects of Hawaiian epistemology through land, people, history, and dreams. Dr. Aluli Meyer has published extensively on the topic of native intelligence and its synergistic linkage to the findings of quantum sciences, and is the author of Ho’oulu: Our Time of Becoming. She is associate professor of education at the University of Hawai‘i, Hilo, and is currently in New Zealand working for Te Wananga o Aotearoa, the largest Maori tertiary education institution in the country with over 35,000 students.
Saturday, September 24 continued

12:30PM–1:45PM Hosted Networking Lunch in Exhibit Hall with “Ask an Expert” Tables 313 A-B-C
Bring your questions and join an expert at one of these topic-specific tables:

**Museum Branding:** Nicole Trudeau, Senior Designer, The J. Paul Getty Museum

**Collections Care:** Jeanne Brako, Curator of Collections and Public Programs, Center of Southwest Studies

**Designing Experiences:** Merritt Price, Design Manager, The J. Paul Getty Museum

**Human Resources:** Linda Ferrara, Director of Human Resources, Honolulu Academy of Arts

**American Indian Library Association:** Sandy Littletree, Knowledge River Program Manager, School of Information Resources & Library Science, The University of Arizona

**Facilities:** Joe Brennan, Director of Facilities, San Francisco Museum of Modern Art

**Pacific Collaborations:** Tarisi Vunidilo, Secretary-General, Pacific Island Museum

**Professional Development:** Susan Spero, Professor, JFKU Museum Studies

**Visitor Studies:** Wendy Meluch, Principal, Visitor Studies Services

**Registration:** Steve Comba, Assistant Director/Registrar, Pomona College Museum of Art

**Development:** James Leventhal, Deputy Director for Development, Contemporary Jewish Museum

**Creating a WMA Conference Session Proposal 101:** Adam Mikos, WMA Program Committee Chair

**Preservation Planning:** Sherelyn Ogden, Head of Conservation, Minnesota Historical Society

**National Museum of the American Indian Programs & Resources:** Jill Norwood, Community Services Specialist, Smithsonian Institution, National Museum of the American Indian

**IMLS Funding Opportunities:** Sandra Narva, IMLS Senior Program Officer

**Heritage Preservation Programs and Services:** Lori Foley, Vice President for Emergency Programs, Heritage Preservation

**Education:** Melanie Fales, Executive Director, Boise Art Museum

Institute of Museum and Library Services Enhancement Grantees Meeting, Room 304 A

ATALM Indigenous Research Fellowship Project, Room 302 A

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2:00PM–3:15PM CONCURRENT SESSIONS A

**A1** Setting the Record Straight: A Model for Reviewing Indigenous Collections at Museums........................................... 301 A
Cynthia Chavez Lamar, Director, Indian Arts Research Center, The School of Advanced Research, Santa Fe, New Mexico
Jim Enoté, Director, Ashiwi A:wan Museum and Heritage Center, Zuni, New Mexico

This session will explore the process, benefits, and challenges of collection-focused collaborative projects between indigenous communities and museums. Participants will learn how the Indian Arts Research Center at the School for Advanced Research and the Ashiwi A:wan Museum and Heritage Center worked together to correct misinformation contained in collection records about Zuni cultural heritage, added new information such as Zuni names for collection items, and developed protocols for culturally sensitive items.

**A2** Couriering Artwork: Sustaining Best Practices .................................................. 303 A-B
Cory Gooch, Registrar, The Frye Art Museum
Amy Wright, Senior Assistant Registrar, Los Angeles County Museum of Art
Maeve Shivnan, Senior Account Manager, Dietl International

Do you know how to be a good art courier? Have you received proper training or guidance? Does your institution have a courier policy in writing? Do they have a training program in place? Does your institution follow and implement the Registrar’s Code of Ethics for Couriers? Hear the panelists answer some of these questions for you and more. They will speak about the various aspects and realities of couriering art work for your institution around the world.

**A3** The Charm and Challenge of Gaining Mastery in the Field ........................................ 305 B
Susan Spero, Ph.D., Professor Museum Studies, John F. Kennedy University, Berkeley Campus
Adrienne Barnett, Project Manager Teacher Institute, Exploratorium
Timothy Hecox, Outreach Educator, Oregon Museum of Science and Industry (OMSI)
Angela Hudson, Museum Educator for Youth and Family Programs, Tacoma Art Museum

What does it take to gain museum career mastery? Emerging professionals will offer perspectives on workplace successes and challenges as well as their own strategies for gaining mastery. Panelists will report brief highlights of current research on the obstacles and potential pathways to advancement for Millennials in career-oriented positions. Session participants will identify career issues relative to workplace culture, professional development, and diversity awareness. This panel is suited for emerging professionals, managers, and directors.
**When One Wins We All Win: Synergistic Marketing in a Metropolitan Area**
Patrick Dunshee, Manager, Marketing and Communications, LDS Church Ministry Museum
Adam Peterson, Chief Marketing Officer, Thanksgiving Point – Museum of Ancient Life
Shelbey Peterson, Public Relations and Marketing Associate, Utah Museum of Fine Art
D. Kurt Graham, Director, LDS Church History Museum

Does your museum need new visitors, ideas, or donations? Learn how an idea learned at a national museum conference last year created an unlikely collaboration that is bearing fruit today! See how three very different museums in a single metropolitan market highlighted their differences in a creative partnership with the goal of increasing traffic and boosting awareness within their communities. This fun and interactive panel discussion will show how “synergistic marketing” can help your museum to expand its patron footprint, increase museum traffic and gain community support.

**Pacific Islands Museums Association Roundtable: Addressing Present and Future Issues in the Pacific**
Tarisi Vunidilo, Secretary-General, Pacific Islands Museums Association (PIMA)
So’ona’aiofa Sina Malietoa, Assistant Chief Executive Officer, Ministry of Education, Sports and Culture, Samoa
Anthony Ramirez, Curator and Administrator, Guam National Museum
Mere Ratunabuabua, Chair, PIMA, Department of National Culture, Heritage and Arts, Fiji
Ralph Regenvanu, Minister of Justice and Community Services, Republic of Vanuatu
Faustina Rehuher-Marugg, Ministry of Community and Cultural Affairs, Republic of Palau

Pacific institutions are contributing to global discussions about the economic viability of future museums and cultural centers. From developing innovative exhibits and educational programs, to rethinking collections care guidelines and facilities management in terms of long-term sustainability, members of PIMA will describe the unique issues their institutions and communities face as well as regional challenges they hold in common. This roundtable will feature a lively discussion among presenters and ask audience members to join in.

**Pearl Harbor: Making a New Museum**
Phil Aldrich, Principal, AldrichPeers Associate
Daniel Martinez, Chief Historian, WWII Valor in the Pacific National Monument, National Park Service
Jonathan K. Osorio, Professor, Hawai’inuiakoa School of Hawaiian Knowledge, University of Hawai’i
Geoffrey White, Professor of Anthropology, University of Hawai’i Manoa
Yujin Yaguchi, Associate Professor of American Studies, Graduate School of Fine Arts and Sciences, University of Tokyo

On December 7, 2010 the National Park Service and partner organizations (Pacific Historic Parks) opened a new museum and visitor center complex at the site of the Pearl Harbor national memorial. This session brings together members of the NPS planning team and academic consultants to discuss the process of updating the interpretive program as well as issues that surround museums concerned with both memorialization and education.

**Tabletop Exhibits/Poster Sessions – Institute of Museum and Library Services Enhancement Grantees and Others (Group 1)**

This forum provides an informal opportunity for networking, exchanging innovative ideas, and personal interaction.

IMLS Tribal Library Enhancement grantees are featured, each providing valuable information on their innovative and cutting-edge projects. Posters will remain on display for the duration of the conference.

1. C’ek’aedi Hwax: Uts’itanghes, C’ek’aedi Hwax: Ripples Are Coming From It, Ahtna Incorporated
2. Reading Programs and Historical Newspapers on the Fort Peck Reservation, Assiniboine and Sioux Tribes of the Fort Peck Indian Reservation
3. Preserving Literature and Language, Bay Mills Indian Community
4. Xux’ Daaka Hidi: Enhancing Literacy, Preserving History, and Advancing Staff Development Through Mentoring, Chilkat Indian Village
5. Giving Voice to Culture, Community and Collaboration, Chilkoot Indian Association
6. Rocky Boy Community Library Enhancement Project, Chippewa Cree Indians of the Rocky Boy’s Reservation
7. Fort Belknap Indian Community - Sharing Information through Online Library Catalog, Fort Belknap Indian Community
9. Igiugig’s Past Remembered, Igiugig Village
11. Jamestown S’Klallam Tribe Digital Conversions and Online Museum, Jamestown S’Klallam Tribe
12. Karuk Tribal Library: Connecting Collections with the Community, Karuk Tribe of California
13. Aabii-Miniidiwin (Endless Gift) Project, Keweenaw Bay Indian Community
14. A Healthy People in a Healthy World, Lac Courte Oreilles Band of Lake Superior Chippewa Indians
15. I Read, You Read, Lummi Nation Reads Together, Lummi Tribe
16. Makahs: In Pursuit of Knowledge (MIPOK), Makah Tribe
17. De-Termination: Digitizing the Menominee Endeavor for Sovereignty, Menominee Indian Tribe
18. Diné Bahaneh: Voices and Images from Eastern Diné Bikelyah, California Language Project, Berkeley University
19. Horvn Avkuehotowës: Moving Forward, Muscogee Nation Library
20. Talk Story: Sharing Stories, Sharing Culture, American Indian Library Association
Saturday, September 24 continued

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<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>2:00PM–5:00PM</td>
<td>TECH LOUNGE IN EXHIBIT HALL</td>
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<td>Building on the success of last year’s Tech Lab, Tech Lounge will be an expanded venue in conjunction with the Exhibit Hall. Attendees will experience short, focused presentations on new technologies for museums. Twenty-minute presentations at the top of the hour will be followed by informal Q&amp;As. From social and new media to e-philanthropy, see the latest from vendors as well as experienced museum professionals.</td>
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<td><strong>Tech Lounge Schedule</strong></td>
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<td>2:00PM–2:30PM</td>
<td>StumbleUpon</td>
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<td>2:30PM–3:00PM</td>
<td>Twitter and Facebook</td>
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<td>3:00PM–3:30PM</td>
<td>Rare Book Digitization Strategies: Theo Lovett</td>
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<td>3:30PM–4:00PM</td>
<td>Exhibit technologies QR codes: Malia Mallchock</td>
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<td>4:00PM–4:30PM</td>
<td>iPads in galleries: Kathleen Ramsden</td>
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<td>4:30PM–5:00PM</td>
<td>Open Social Media Questions</td>
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<td>2:00PM–5:00PM</td>
<td>TOUR &amp; TALK 1</td>
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<td><strong>Shangri La – Color Cladding:</strong> Islamic Tiles from the Doris Duke Collection**</td>
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<td>See description on page 11</td>
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<td>▪ Pick-Up at Hawai‘i Convention Center at 2:00PM and returning at 5:00PM to Hilton Hawaiian Village and Ala Moana Hotel</td>
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<td>3:15PM–3:45PM</td>
<td>PLAY SESSION: A COLLABORATIVE HANDS-ON ACTIVITY</td>
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<td>(Continues in Exhibit Hall after this time)</td>
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<td>This hands-on session is an opportunity for you to relax, explore and have fun! Take away an educational and creative artwork inspired by the theme of community. In the spirit of the conference, participants can collaborate and work together. No experience necessary. No pressure and no judging. Come play!</td>
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<td>3:45PM–5:00PM</td>
<td>CONCURRENT SESSIONS B</td>
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<td><strong>Obtaining Loans and Exhibits from the National Museum of the American Indian and Other Institutions</strong></td>
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<td>Jill Norwood, Community Services Specialist, National Museum of the American Indian, The Smithsonian Institution, Washington, DC</td>
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<td>If your museum is interested in hosting a traveling exhibit, or in receiving object loans from another institution, there are necessary requirements to understand before undergoing the process. Come to this session to find out how to receive loans from the National Museum of the American Indian, and to participate in a general discussion around the steps that most museums require to facilitate a loan or traveling exhibit to another museum. Samples of loan agreements, conditions reports and other documents will be provided.</td>
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<td><strong>Hāpai i Ka Leo: Preserving Bishop Museum’s Audio Collection</strong></td>
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<td>DeSoto Brown, Archives Collection Manager, Bishop Museum</td>
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<td>Nanea Armstrong-Wassel, Cultural Research Specialist, Ho‘okahua– Hawaii Cultural Development, Office of the CEO, Kamehameha Schools</td>
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<td>Nathan Napoka, Cultural Historian Former Branch Chief for Culture and History, Hawai‘i State Historic Preservation Division</td>
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<td>In 2008, Bishop Museum, in partnership with the National Historical Publications and Records Commission, began a project to digitize its Hawaiian audio holdings—an unparalleled collection of mele and oli (or Hawaiian songs and chants), oral history interviews, programs and lectures representing more than 850 hours of primary source material on Hawaiian history and cultural traditions. Bishop Museum staff and Hawaiian culture and language specialists will discuss this rich and diverse body of work as well as the benefits and challenges of undertaking a digitization project of this scope and complexity. Broader issues of preservation and appropriate access to the kinds of material contained in the collection will also be discussed, as will their implications for similar collections and digitization efforts in other communities.</td>
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<td><strong>Peer Advocacy and Networks without Borders</strong></td>
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<td></td>
<td>Rachael Faust, Assistant Curator of Collections and Academic Programs, Henry Art Gallery</td>
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<td>Jason B. Jones, Membership Manager, Western Museums Association</td>
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<td>Sara Kabot, Head of Exhibitions, Cantor Arts Center</td>
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<td>Kristen Olson, Academic &amp; Educational Technology Liaison, Cantor Arts Center</td>
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<td>Louise Yokoi, Development Associate, Individual Giving, San Francisco Museum of Modern Art</td>
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<td>Would you like an idea that you are passionate about to gain traction? Do you have a workplace challenge? Come reclaim ownership of your career and create a network of advocates. After introductions, instigators will lead group discussions and shepherd questions on a variety of themes. Content will be tailored to attendees, so bring your challenge to the table! Topics include issues of institutional politics, finding support for your career, or overcoming organizational silos</td>
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Representing Complexity: Indigenous Peoples, Settler States, Colonial/Occupation Histories, and Future Needs
Karen K. Kosasa, Associate Professor, University of Hawai‘i at Manoa
Paul Chaat Smith, Associate Curator, Smithsonian’s National Museum of the American Indian
Phillip Gordon, Indigenous Australians Collection Coordinator, Australian Museum
Jonathan K. Osorio, Professor of Hawaiian Studies, University of Hawai‘i at Manoa

Representing the complex and contentious history of indigenous peoples and settler states in museums can pose a range of challenges. Panelists will offer an “insider’s” perspective on their contributions as curators, exhibition team members, and scholarly advisors at the National Museum of the American Indian, Australian Museum, and three cultural institutions in Hawai‘i. What have they learned from critics, visitors, teachers, indigenous communities, and museum staff, and how will they address future exhibitions and programs?

How Do We Communicate with Volunteers: Traditional or Technological Methods, Which Works Best?
Cedith Copenhaver, Special Projects Associate, Docent Center, Oakland Museum of California
Rosalind Bedell, Associate Director of Advancement and Volunteer Programs, Nevada Museum of Art
Adam Mikos, Principal, Loose Knit Collective
J. Swofford, Volunteer Coordinator, Portland Art Museum

Over the last ten years communicating with volunteers has undergone a huge change. Use of the telephone is now a communication of last resort with the advent of email, websites, online calendars, FaceBook and other computer technology. These multiple methods can make communication easy or lead to overlapping information and confusion. Which communication methods, old or new, work best to recruit, organize and inform volunteers while suiting an institution’s unique needs and keeping the volunteers happy?

Being the Bridge: Engaging Families and Youth through Contemporary Art
Marata Tamaira, PhD Candidate, Australia National University
Jean Pitman, Educator for Youth Programs, Wexner Center for the Arts, Ohio State University
Aaron Padilla, Curator of Education, The Contemporary Museum
Allison Agsten, Curator of Public Engagement and Director of Visitor Services, The Hammer Museum, University of California, Los Angeles

Today art and non-art museums and cultural centers have more in common as contemporary practitioners interpret ancient traditions demonstrating that the past lives in the present and is relevant today. Please join us as we navigate presenting controversial material and engaging families and youth in teachable moments incorporating contemporary art practices as a catalyst to educational discussions around a variety of issues including bullying and power dynamics, issues of race, ethnicity and profiling, gender and sexual orientation, just to name a few.

Tabletop Exhibits/Poster Sessions – Institute of Museum and Library Services Enhancement Grantees and Others (Group 2)
This forum provides an informal opportunity for networking, exchanging innovative ideas, and personal interaction. IMLS Tribal Library Enhancement grantees are featured, each providing valuable information on their innovative and cutting-edge projects. Posters will remain on display for the remainder of the conference.

22. Bug-O-Nay-Ge-Shig Library: Project Renovate and Accommodate, Minnesota Chipewa Tribe/Leech Lake Band
23. Wowapi Yawapi Cikala Kiwita (Gathering of Lil Readers), Oglala Sioux Tribe
24. Healthy Body, Healthy Mind, Ohkay Owingeh, New Mexico
25. Oneida Nation Community Library Facility Enhancement, Oneida Nation of Wisconsin
26. Kasaan Cultural Learning Center and Library, Organized Village of Kasaan
27. Teaching Cultural Literacy in a Tribal Community, Pascua Yaqui Tribe of Arizona
28. Life in the PAST Lane: Learning From Our Elders, Picayune Rancheria of Chukchansi Indians
29. Passing on Towa Life and Cultural Through Literacy, Pueblo of Jemez
30. Preliteracy on the Pueblo: Preparation, Implementation, and Results, Pueblo of Pojoaque
31. Literacy and Culture Ignite, Sharing Special Stories at Santa Clara Library, Pueblo of Santa Clara
32. One World, Many Stories, Spirit Lake Tribe
33. Sh’agra Woipers Chayk Ch’agra Woiperes Chayk (Elders Learning in New Ways), Winnebago Tribe of Nebraska
34. E ho’oku‘i, E ho’oulu, E lawelawe, Making Connections, Building Relationships, Serving Communities, ALU LIKE, Inc.
35. He Ola Malalia Repository - “There is life there,” Hawaii Maoli
36. Getting Ready in Indian Country, Heritage Preservation
37. Knowledge River, University of Arizona
38. Resources for Tribal and Small Libraries from the Office for Literacy and Outreach Services, American Indian Library Association Office of Diversity
39. Indigenous Research Fellowship Project, Association of Tribal Archives, Libraries, and Museums
Jewelbox Evening Receptions
You must be pre-registered to participate in these events.
Registration is now closed.

6:30PM–8:30PM **Shangri La by Night**

"Although Shangri La, with all its high-key colors, is beautiful by day, it is undoubtedly at its best by night."
— Doris Duke

Enjoy a magical evening at Shangri La, the former home of heiress and philanthropist Doris Duke, now a center for Islamic art and culture. Explore the 1938 modernist house with overlays of Muslim architectural influence; art collections gathered from throughout the Islamic world; and scenic views of Diamond Head and the Pacific at sunset.

**Pick-Up at Hilton Hawaiian Village and Ala Moana Hotel at 6:00PM and returning at 8:30PM to Hawaiian Village and Ala Moana**

6:30PM–8:30PM **Modern Architecture and Contemporary Art**

Visit two stunning sites for a superb evening of art and architecture with breathtaking views overlooking Honolulu. First, enjoy cocktails at the [Liljestrand House](#) a quintessential example of Vladimir Ossipoff, one of Hawai‘i’s premier modernist architects. Take a stroll through the home and enjoy the scenic views. The second stop is a few minutes down the mountain, the [Contemporary Museum Honolulu](#). Sited on 3.5 acres of gardens this unique property now houses an intimate gallery of contemporary art. Enjoy refreshments under the stars and a trip through the galleries.

**Pick-Up at Hilton Hawaiian Village and Ala Moana Hotel at 6:00PM and returning at 8:30PM to Hawaiian Village and Ala Moana**

6:30PM–8:30PM **An Evening in a Summer Palace**

Attendees will join the Daughters of Hawai‘i for an evening at Queen Emma Summer Palace, built in 1848, and served as a retreat for Hawaiian royalty—King Kamehameha IV, Queen Emma and their son, Prince Albert Edward. The Palace is nestled in the historic Nu‘uanu Valley and located just minutes above downtown Honolulu. Guests will tour the Palace and learn more about Hawaiian history, its monarchy as well as the Daughters of Hawai‘i who have been the caretakers of the Palace for over one hundred years.

**Pick-Up at Hilton Hawaiian Village and Ala Moana Hotel at 6:00PM and returning at 8:30PM to Hawaiian Village and Ala Moana**

6:30PM–9:00PM **Downtown Honolulu’s National Historic Landmarks: ‘iolani Palace and Mission Houses Museum**

In this two-part event, you will first arrive at the [Mission Houses Museum](#) to experience the “missionary period” of nineteenth century Hawaiian history. This site features Hawai‘i’s oldest wood-frame structure Hale Li‘au (Frame House), and is home to a collection of New England style furnishings that were adapted for use in Hawai‘i. Then, walk one block down the street to ‘iolani Palace, all aglow under chandelier lighting thanks to electricity installed four years before the White House. The Palace is one of Hawai‘i’s most iconic and significant historical landmarks, and is home to exquisite examples of period rooms and their decorative arts and furniture that belonged to the Hawaiian monarchy.

**Pick-Up at Hilton Hawaiian Village and Ala Moana Hotel at 6:00PM and returning at 8:30PM to Hawaiian Village and Ala Moana**

6:00PM–8:00PM **Ka Waihona o ka Na‘auao (The Repository of Enlightenment) Kamakako‘okalani Center for Hawaiian Studies, University of Hawai‘i at Mānoa**

This joint reception of the [University of Hawai‘i at Mānoa](#)’s Hawai‘inuikea School of Hawaiian Knowledge and the Library and Information Science Program showcases the work of faculty and students in the areas of preservation, generation, and dissemination of indigenous knowledge and cultural practices. Guests will enjoy Hawaiian music and food as they visit the different displays, network with colleagues, and foster new relationships with others involved in indigenous librarianship here in Hawai‘i and abroad. (By invitation.)

**Pick-Up at the Hawaii Convention Center at 5:30 PM and returning at 8:00 PM to Hawaiian Village and Ala Moana**
Sunday, September 25

<table>
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<tr>
<th>Time</th>
<th>Event</th>
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<tr>
<td>7:30AM–5:00PM</td>
<td>Registration and Volunteer Desk Open</td>
<td>Ala Halawai Concourse</td>
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<td>8:00AM–9:00AM</td>
<td>Hosted Breakfast in Exhibit Hall</td>
<td>313 A-B-C</td>
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<td>8:00AM–6:00PM</td>
<td>Exhibit Hall Open</td>
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<td>9:30AM–10:45AM</td>
<td>CONCURRENT SESSIONS C</td>
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<td></td>
<td>C1</td>
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<td></td>
<td>Collections: Planning for Remodels and New Spaces</td>
<td>307 A-B</td>
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<td></td>
<td>Vicki Gambill, Registrar, The Broad Art Foundation</td>
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<td>Paula Johnson, Principal, Paragon Research Associates</td>
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<td>Nicole Nathan, Principal, Claret Associates; Director of Collections &amp; Exhibits, Oregon Nikkei Endowment</td>
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<td>Steve Comba, Assistant Director/Registrar, Pomona College Museum of Art</td>
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<td>Planning for a new collections space whether by remodeling or building a new space is complicated. Reconfiguring permanent and temporary collections spaces (storage, workrooms, processing, exhibits) requires a holistic approach and participation from collections, facilities, curatorial staff, and architects. What does the process include? How does one effectively communicate with non-museum staff? What makes a project successful? What are typical pitfalls? Independent professionals and museum collections staff discuss projects from institutions large and small.</td>
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<td>From Song to Canvas: Map Art of the Zuni</td>
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<td>Jim Enote, Executive Director, A:shiwi A:wan Museum and Heritage Center, Zuni, New Mexico</td>
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<td>Zuni and other indigenous peoples have always had maps. The maps are in songs, prayers, painted on ceramics, and etched in stone. Over the past 500 years these maps have largely been replaced with new maps with places renamed in foreign languages. In this session, participants will learn how A:shiwi A:wan Museum and Heritage Center works with Zuni artists to create map art that communicates the nature and relative arrangements of places and physical features, Zuni culture, and diverse ways of seeing and knowing.</td>
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<td>Creating a Place for Art: Supporting and Funding</td>
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<td>Contemporary Artists in the Pacific</td>
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<td>April A. H. Drexel, Assistant Professor, University of Hawai‘i at Manoa</td>
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<td></td>
<td>Bob Freitas, Artist, Sculptor, Designer</td>
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<td>Carl F. K. Pao, Visual Artist and Educator, Kamehameha Schools - Kapalama High School</td>
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<td>Dan Taulapapa McMullin</td>
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<td>Dr. Brett Graham, Visual Artist, (Tribal Affiliation: Ngati Koroki Kahukura, Tainui)</td>
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<td>Tarisi Vunidilo, Secretary-General, Pacific Islands Museums Association</td>
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<td>Why is it necessary to create spaces for showcasing contemporary Pacific arts? In a lively roundtable, four artists and a former funding officer will address the importance of supporting contemporary artists through special events and funding programs. How did these events/programs enable artists to show in venues previously unavailable or unattainable to them? Participants will also address future concerns. For example, as contemporary Pacific art “succeeds,” how will audiences engage with its deeper cultural/social/historical meanings?</td>
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<td>Building Partnerships through Collaborative Curation: Case Studies</td>
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<td>from the National Museum of the American Indian Archive Center</td>
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<td>Jennifer R. O’Neal, Head Archivist, National Museum of the American Indian, Smithsonian Institution, Washington, DC</td>
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<td>The National Museum of the American Indian Archive Center works collaboratively with tribal communities to properly preserve and describe manuscript, photo, and media collections. This collaborative curation is undertaken to ensure appropriate information and context is provided about the collection. More importantly, this effort builds and maintains strong relationships and partnerships between the museum and tribal communities. The session will present specific case studies from the Archive Center demonstrating the development of partnerships with tribal museums, cultural centers and various other repositories. Furthermore, the program will include ideas for how to begin outreach programs with community and educational partners.</td>
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**Sunday, September 25 continued**

**C5 Young Children in Museums** (Double Session – Continues Until 12:15PM) ........................................... 305 B
Sharon Shaffer, Ph.D., Executive Director, Smithsonian Early Enrichment Center (SEEC)
Dr. Don Young, Professor & Director, Curriculum Research & Development Group, University of Hawai’i
Mariane Hannahs, Curriculum Specialist, Kamehameha Schools
Terry Starko, Teacher, University of Hawai’i Laboratory School
A. Lokomaika’i Lipscomb, Senior Culture Educator, Bernice Pauahi Bishop Museum

This session addresses the issue of early learners in museums and presents strategies to support this growing audience. Research on early learning, current practices, and issues will be explored through a panel presentation of museum professionals with first-hand knowledge of programming for young learners in the museum setting, teachers who have integrated museum-based strategies into classroom experiences, and experts in research regarding young learners. Session includes participant interactive experiences and discussion opportunities sharing early learning practices.

**C6 E Alu Like Mai Kākou (Let Us Work Together): Native Hawaiian Library Community Collaborations ................................................................. 312
Keikilani Meyer, Interim Director, Ka Waihona Puke ‘Ōwi, Native Hawaiian Library, ALU LIKE, Inc., Honolulu, Hawai’i
La Cher Napeahi-Forcum, Program Assistant, ALU LIKE, Inc., Miloli’i,

This session will discuss the integral role community collaborations play in fulfilling the mission of the Native Hawaiian Library (NHL) and its parent organization, ALU LIKE, Inc. Operating four library sites on three islands, NHL’s programs include indigenous resource materials, books-by-mail, family literacy, language programs, and other services that help Native Hawaiians achieve their greatest potential. Presenters will share their best practices for developing successful community collaboration based on traditional practices.

**9:00AM–12:15PM TOUR & TALK 2**
Waikiki Aquarium: Behind the Scenes
See description on page 11
*Pick-Up at Hawaii Convention Center at 9:00AM and returning at 12:15PM PM to Hawaii Convention Center*

**11:00AM–12:15PM CONCURRENT SESSIONS D**

**D1 Safeguarding the Past: An Exploration in the Illicit Trafficking of Cultural Artifacts ............... 301 A
Erika Lehman, Membership Coordinator, Iolani Palace
Kevin Shimoda, Private Investigator, Office of the Inspector General
Marcellin Abong, Director, Vanuatu Cultural Centre
Kate Fitz Gibbon, Attorney and Author, Fitz Gibbon Law

This session will look at the national and international laws surrounding the illegal trafficking of ancient/antique artifacts, with particular emphasis on those from indigenous and tribal communities of the Asia-Pacific region. Speakers will explore the motives surrounding illegal trafficking and trade of cultural artifacts as well as the means in which these illicit measures continue to thrive despite the presence of well defined laws and strict associated penalties. Panelists will further the discussion by examining several means of countering illegal trafficking of cultural artifacts as well as the hurdles museums and governing bodies face when attempting to reclaim lost artifacts.

**D2 Board Meetings that Inspire ...................................................... 307 A-B
Celeste DeWald, Executive Director, California Association of Museums
Stephan Jost, Director, Honolulu Academy of Arts
Gardner Chappell, Executive Director, Douglas County Museum

How can board meetings be stimulating, productive, and focused on the real challenges facing an organization? Join us for an active dialogue about transforming the traditionally mundane elements of a board meeting (such as committee reports) into inspirational discussions that create momentum and utilize the skills, knowledge, and passion of board members. Attendees will walk away with practical tips—and ideas based on real models—for transforming meetings into meaningful and fruitful experiences.
Here Comes the Camera Crew: Media Production and Cultural Sensitivity

Kathy Suter, Manager of Media Initiatives, NMIA
Na’alehu Anthony, Founder, Paliku Documentary Films
Emil Her Many Horses, Curator, Museum Scholarship, National Museum of the Native American
Dr. Sandy O’Sullivan, Research Division, Batchelor Institute of Indigenous Tertiary Education

Bringing a video crew into a native community can be disruptive. How do we make it a positive experience? How can we prepare the community and the crew? How can we handle native language in the media? How do you give back as respectful reciprocity for the sharing of knowledge? How do we handle; offers of “free” help, correct spelling and pronunciations, or community disagreements? This discussion session will cover this and much more.

Best of Both Worlds: Collaborations Between Museums and Indigenous Groups

Marnie Leist, Registrar, Alutiiq Museum and Archaeological Repository
Michael Holloman, Director, Center for Plateau Cultural Studies, The Northwest Museum of Arts and Culture & Washington State University
Lynn Elia, Registrar / Collections Manager, Lyman Museum

Come explore three examples of successful collaborations between indigenous groups, government agencies, and museums in Alaska, Washington and Hawai’i. This session illustrates ways that separate organizations with shared cultural and educational objectives have come together to meet community needs and solve problems in novel ways. Join the panel’s discussion to help your organization better manage the care, conservation, and interpretation of Native American collections, both archaeological and ethnographic.

Young Children in Museums

Double session. See full description in C5

The Indispensable Tribal Library

Sandy Tharp (Cherokee/Shawnee), Iowa Tribal Library Director, Perkins, Oklahoma
Margaret Gibson, Starting Points Director, Perkins, Oklahoma

In this session, participants will learn how the Iowa Tribal Library transformed itself from a library with no money and no programs to a vibrant, forward-looking, and highly valued institution. In less than two years, the library formed beneficial partnerships with six public libraries, developed and implemented education, literacy, employment, and health resources that are transforming the lives of community members, successfully raised funds from outside of tribal government, tripled its library collection, and provided a platform to encourage the creative efforts of community members. Session will conclude with an interactive discussion to help identify other programs and services that make tribal libraries an essential and valued part of tribal government. Bring your best practices!

12:30PM–1:45PM  Silent Auction Preview in Exhibit Hall
AFFINITY LUNCHEONS

Director’s Luncheon .................................................. 304 A
Open to Directors, Deputy Directors, CEOs, CFOs and Trustees. ■ Fee: $40
Sponsored by John F. Kennedy University

Registrar’s Committee Western Region ................................ 306 A-B
The RCWR Annual Business Meeting Luncheon is Underwritten by Huntington T. Block Insurance Agency and is open to RCWR members, collection professionals and related vendors. ■ Fee: $15

Storytellers and Supporters Luncheon .................................. 302 B
Especially for curators, development officers, educators, evaluators, exhibit designers, and all who make possible the engaging stories that museums tell, but open to all. Presentation of the Charles Redd Award for exhibit excellence. ■ Fee: $35

Indigenous People Luncheon Hosted by ATALM ......................... 311

Hawai‘i Museums Association Annual Members Meeting (No lunch provided) .................. 309
Open to all Hawai‘i Museums Association members.

CONCURRENT SESSIONS E

E1  A Review of Fine Art Insurance and Claims (Double session; continues until 5:00PM) .......... 305 B
Jacqueline Cabrera, Associate Registrar for the Getty Villa, J. Paul Getty Museum
Sarah Barr, Assistant Vice President, Huntington T. Block Insurance Agency
Victoria France, Managing Director, Robertson Taylor International Insurance Brokers

Refresh your knowledge on the basics of museum and exhibition insurance. Learn some of the current issues in dealing with your permanent collection coverage as well as exhibition insurance on a domestic and international level, and a review of the claims submission process. In addition the panelists will cover risk management practices specifically for collections in regions prone to earthquake, volcanic eruptions, windstorms, floods and other catastrophes. This session is ideal for registrar, collection managers, directors and risk managers.

E2  Institute of Museum and Library Services Funding, Programs, and Services ............... 303 A-B
Alison Freese, Senior Program Officer, Institute of Museum and Library Services, Washington, DC
Sandra Narva, Senior Program Officer, Institute of Museum and Library Services, Washington, DC

This session will provide information on funding opportunities, national initiatives, and research projects at the Institute of Museum and Library Services. The mission of IMLS is to help museums and libraries connect people to information and ideas. As the primary source of federal support for the nation’s libraries and museums, the Institute provides a range of funding opportunities, from institutional assessment to national leadership awards. We also collect data and publish policy analysis to help practitioners and policy makers advance the roles of libraries and museums in supporting education, workforce, and civic engagement.

E3  Advancing Tribal Museums Through the Age of Media and Technology ............... 301 A
Phyllis Wahahrockah-Tasi, Executive Director; Comanche National Museum & Cultural Center, Lawton, OK
Kristin Mravinec, Assistant Director, Comanche National Museum and Cultural Center, Lawton, OK
Steve Wilcox, Co-owner, Intertribal Software Consultants, Inc., Lawton, OK
Robert Tippeconnie, Secretary/Treasurer, Comanche Nation, Lawton, OK
Candy Morgan, Education and Public Programs Manager, Lawton, OK

When the Comanche National Museum and Cultural Center (CNMCC) in Lawton, OK first opened in 2007, it had less than a dozen items in its collection and struggled to pull in thirty visitors a month. Now, the museum houses the largest Comanche fine art collection in the world and averages 800 guests for an exhibit opening. Participants will learn how CNMCC uses information, media, and technology to succeed in the 21st century, including managing public information, using media and effective marketing techniques to increase visitor numbers, and using technology to set museums apart from other institutions. Take away tangible strategies as well as valuable resource information.
Sunday, September 25 continued

**E4** Spirit of Place and Reconciliation .................................................................................. 308 B
Matt Mattice, Executive Director, King Kamehameha V Judiciary History Center
Dr. Suzanne Bott, Planner, National Park Service
Janice Kelsey, Director of Ministry, Greater Shiloh Missionary Baptist Church
Keahe Davis, Education Specialist, King Kamehameha V Judiciary History Center

Certain places throughout the world are endowed with special energy creating lasting impressions on inhabitants and visitors. Spirit of Place is often viewed as personal and subjective phenomena of cultural heritage, yet it is a quantifiable force worthy of study. This session examines concepts of Spirit of Place. The shift from abstract to tangible constructs opens doors to management strategies, particularly relevant in repairing a place’s psyche stressed by national strife or natural disaster.

**E5** Museums and Film Making: Preserving History and Celebrating Community Through Documentaries (Double session, continues until 5:00PM) ........................................ 301 B
DeSoto Brown, Collections Manager, Archives, Bishop Museum
John Esaki, Director of the Japanese American National Museum Media Arts Center
Steven Alvarez, Director of Strategic Initiatives & Media Production, Alaska Native Heritage Center
Noelle Kahanu, Project Manager, Bishop Museum
Kathy Suter, Manager of the National Museum of the American Indian’s Media Initiatives

Museum professionals from Alaska, Hawai‘i, California, and Washington, D.C. will share their recent forays into documentary filmmaking. They will present examples of their work, followed by a discussion of the challenges and successes faced by museums as they venture into non-traditional areas of media production, film-making and dissemination.

**E6** Creating the Best Experience: Museums & Guest Service .................................................................................. 307 A-B
Elizabeth Nosek, Senior Curator of Education & Collections, Mission Houses Museum
Hiʻilani Shabata, Education Operations Manager, Bishop Museum
Stephanie Weaver, Experience Consultant, Experienceology

Visitors around the world expect exceptional guest service. Studies agree good service is basic to any organization’s success. The question remains, how does one successfully achieve the best guest experience. This session explores three distinct approaches — the Native Hawaiian Hospitality Association’s “Ola Hawai‘i”’, the Walt Disney Company’s “Disney’s Approach to Quality Service”; and Stephanie Weaver’s Experienceology — by examining how each can help museums and libraries exceed visitors’ expectations.

**E7** Mukurtu: An Indigenous Archiving and Content Management Software Tool ................................................. 312
Kimberly Christen, Associate Professor, Washington State University, Pullman, Washington

Indigenous libraries, museums and archives are under-served by current content management systems. Indigenous needs include systems that take into consideration cultural protocols, provide for diverse intellectual property systems, account for histories of exclusion from content and metadata generation sources, provide fields for unique traditional knowledge, and take into account the need to exchange metadata with national collecting institutions. This session demonstrates the Mukurtu software, provides information about using the system and discusses the interoperability of the tool with institutional systems, international metadata standards and sustainability.

**2:00PM–5:00PM**

**TOUR & TALK 3**

Mission Houses Museum: Stepping Up to the Challenge
See description on page 11.
- Pick-Up at Hawaii Convention Center at 2:00PM and returning at 5:00PM to Hawaii Convention Center

**2:00PM–5:00PM**

**TECH LOUNGE IN EXHIBIT HALL**

Building on the success of last year’s Tech Lab, Tech Lounge will be an expanded venue in conjunction with the Exhibit Hall. Attendees will experience short, focused presentations on new technologies for museums. Twenty-minute presentations at the top of the hour will be followed by informal Q&As. From social and new media to e-philanthropy, see the latest from vendors as well as experienced museum professionals.

**Tech Lounge Schedule**

- 2:00PM–2:30PM: StumbleUpon
- 2:30PM–3:00PM: Twitter and Facebook
- 3:00PM–3:30PM: Rare Book Digitization Strategies: Theo Lovett
- 3:30PM–4:00PM: Exhibit technologies QR codes: Malia Mallchock
- 4:00PM–4:30PM: iPads in galleries: Kathleen Ramsden
- 4:30PM–5:00PM: Open Social Media Questions
Sunday, September 25 continued

3:45PM–5:00PM  CONCURRENT SESSIONS F

F1  A Review of Fine Art Insurance and Claims ......................................................... 305 B
Double session. Please see description at E1

F2  Cultural Heritage Tourism and the Role of the Indigenous Museum .................... 301B
Jim Enote, Executive Director, A:shiwi A:wan Museum and Heritage Center, Zuni Pueblo, New Mexico
Rita Lara, Director, Oneida Nation Museum, Oneida, Wisconsin
Brenda Martin, Martin & Associates, Farmington, New Mexico

Tourism is a powerful economic development tool - it creates jobs, provides new business opportunities, and strengthens local economies. However, it is a challenge to ensure that tourism does not destroy the very qualities that attract visitors in the first place. This session shares case studies from American Indian communities that provide an overview of successful ways of meeting the needs of the local community while protecting, preserving, and promoting Tribal cultural heritage to increasing numbers of tourists. Methods for educating and marketing to tourists-ranging from hands-on programming to online components will also be shared.

F3  The Performance Dashboard: A Tool for Financial Sustainability ......................... 307 A-B
Louise Yokoi, Development Associate, Individual Giving, San Francisco Museum of Modern Art
James Leventhal, Deputy Director of Development, Contemporary Jewish Museum

What is a dashboard report? How is it being used successfully in museums? An increasing number of museums are using performance dashboard reports for effective financial management. Our panel will discuss their experiences establishing an internal dashboard report for their museums. This session gives museum professionals an overview on the Excel format dashboard and explains how it can be a valuable tool for fiscal management and organizational decision-making.

F4  Brand Experience: Creating an Institutional Identity ............................................. 303 A-B
Nicole Trudeau, Senior Designer, J. Paul Getty Museum
Karin Moughamer, Campus Outreach Coordinator, Burke Museum of Natural History and Culture, University of Washington
Tomas Ancona, Principal, Ancona + Associates, Inc.,

A brand is more than just a logo applied – it is a combination of many ingredients: print, media, imagery, architecture, environment; all working in concert to form a single identity. How do you begin to develop a successful brand? Who are you? Are you a collection? A series of stories? A program? How do key audiences perceive you? This session explores the broad definition of “brand” and offers techniques any organization can use to develop their identity.

F5  Museums and Film Making: Preserving History and Celebrating Community Through Documentaries ............................................................. 301 B
Double session. Please see description at E5

F6  Forgiveness is the Fragrance that the Violet Sheds on the Heel that has Crushed it ....... 308 B
Keola Beamer, Singer/songwriter, arranger, composer, slack-key guitarist
Pono Shim, President & CEO, Enterprise Honolulu
Ramsay Taum, President & CEO, LEI of the Pacific LLC

This Mark Twain quote highlights how the act of forgiving must begin with the person who has been wronged. Museums, historical societies, and historical sites oftentimes deal with such past injustices that reverberate into the present and carried forward by people who lived through it or descend from ancestors who have been wronged. Known as inter-generational trauma, historical events such as genocide, colonization, and the oppression of those colonized remain as vivid today as they were decades or even centuries ago.

F7  Where Dreams Take Flight: A Museum and Library Partnership ............................ 312
Jill Conner, Library Director, Pueblo of Pojoaque Public Library, Santa Fe, New Mexico
Vernon Lujan, Director, Poeh Arts Program and Poeh Cultural Center and Museum

Using the "Where Dreams Take Flight" project as a model, this session presents innovative ideas for museum-library partnerships that build networks, strengthen educational programs, and raise funds. A partnership of the Poeh Museum in the Pueblo of Pojoaque, New Mexico Tribal Libraries, Native American artists, and the New Mexico Library Foundation, the project collectively produced an exhibit, catalog, an art-themed picture book, gala reception, art activities, and storytimes. Presenters will provide insights into developing successful partnerships, expectations and pitfalls to avoid, and will provide a checklist of activities necessary to produce a successful event.
Monday, September 26

7:30AM–5:30PM  Registration/Volunteer Check-in  Ala Halawai Concourse

8:15AM–9:15AM  KEYNOTE SPEAKER #2  316 A-B

Getting Cultural Heritage on the National Agenda: A Case Study from Vanuatu

Ralph Regenvanu, MP, Minister of Justice and Community Services, Vanuatu

Ralph Regenvanu will speak about innovative cultural and economic initiatives in his country and the region that attempt to “mainstream” cultural heritage in national policy. He will reflect on his transition into politics from his past work with cultural institutions and regional and international organizations. For eleven years Mr. Regenvanu was the director of Vanuatu’s principal cultural heritage management agency, the Vanuatu Cultural Centre (1995–2006). He was also a board member of the Vanuatu National Cultural Council, a founding member of the Pacific Islands Museums Association and a member of its executive board (1997–2009). He worked on a number of UNESCO projects including a draft of the “World Report on Cultural Diversity” and the “Convention for the Safeguarding of Intangible Cultural Heritage.” Mr. Regenvanu will address a range of challenges that face island nations and indigenous peoples throughout the Pacific including issues of sustainability, the promotion of cultural heritage as a part of development, and the protection of cultural resources.

9:30AM–10:45AM  CONCURRENT SESSIONS G

Glory, Glory Inventory  303 A-B

Noelle McClure, Associate Registrar, Portland Art Museum
Anne Mersmann, Associate Registrar, Santa Barbara Museum of Art
Brian Eyler, Registrar, Nevada Museum of Art

Inventory: Best practice and common sense suggest that inventories should be standard form at our institutions. Are they? When the auditors request a sample inventory—do you secretly hold your breath, cross your fingers and hope to get really, really lucky? Maybe your institution hasn’t accomplished a complete inventory in decades, or ever. Are you so busy with other tasks that the idea of stopping, counting, and locating objects seems like an impossible mission? Learn tips about starting an inventory from scratch, establishing a rolling inventory schedule, and implementing practices that will assist future inventory tasks.

Practical Resources for Developing Museum Policies and Procedures  301 A

Betty Kam, Director of Cultural Resources, Bishop Museum, Honolulu, HI
Rita Lara, Museum Director, Oneida Nation of Wisconsin, Oneida, Wisconsin
Kahiino Noa Dettweiler, General Counsel, Bishop Museum, Honolulu, HI
Jill Radke, Director of Communications, Bishop Museum, Honolulu, HI
Jason Asenap, University of New Mexico, Albuquerque, New Mexico

In this session, participants will learn how to develop, implement, and evaluate policies and procedures that are realistic and reflect the actual activities of their institutions. Various resources, examples, and templates for building maintenance, housekeeping, collections management, emergency preparedness, exhibitions, general policies and procedures, preservation and conservation, human resources, interpretation and education, and other policies and procedures will be provided. The session will conclude with an interactive discussion of common issues surrounding the development and implementation of policies and procedures.
Monday, September 26 continued

**G3** Re-envisioning Missions and Goals: The Special Challenges of Founder Museums  
Three museums dedicated to respecting their founders' vision have expanded their missions to be broadly relevant, contemporary institutions with a global focus. Panelists will provide first-hand accounts, research and evaluation studies, and possible guidelines that have helped bridge the goals and communities of their founders' visions with the changing demands of their stakeholders and constituents. We'll focus on mission visioning, constituency outreach, and goal setting — topics relevant to all museum professionals.

**G4** The Book is Dead, Long Live the Book!  
Alexandra Harris, Editor, Publications Office, Smithsonian's National Museum of the American Indian  
Nik Honeysett, Head of Administration, J. Paul Getty Museum  
Ron Cox, Director of Library, Archives, and Bishop Museum Press, Bernice Pauahi Bishop Museum  
Print media is at a tipping point in mainstream, and therefore museum, culture. We will discuss ways in which museums can integrate publications and other resources with the digital world. How do museums develop apps, eBooks, and other digital media, especially in times of economic stress? Speakers will discuss what their museums are currently doing to promote digital access to their publications and their process for developing long-term, sustainable plans for digital publishing.

**G5** It's Na'au or Newa: The Challenges of Creating Indigenous Space from a Native Place  
Ngahiraka Mason, Indigenous Curator, Maori Art, Auckland Art Gallery  
Emil Her Many Horses, Curator, National Museum of the American Indian  
Noelle Kahanu, Project Manager, Bishop Museum  
Karen K. Kosasa, Director, Museum Studies Graduate Certificate Program, University of Hawai'i at Manoa  
This panel explores the trials and tribulations of native curators who seek to develop, interpret, and design exhibitions from a native perspective. The challenges are multiple and varied, and may be internal, within the institution, or external. Panels from The Auckland Art Museum, the National Museum of the American Indian, and Bishop Museum, share their humorous, painful, and inspiring stories.

**G6** Curating the Young-Adult Perspective: How Your Institution Can Create Meaningful Opportunities for Young-Adults  
Karin Moughamer, Campus Outreach Coordinator, Burke Museum of Natural History and Culture, University of Washington  
Dr. Julie Stein, Executive Director, Burke Museum of Natural History and Culture, University of Washington  
Lisa Yoshihara, Director, University of Hawai'i Art Gallery, University of Hawai'i at Manoa  
Kristen Olson, Academic and Educational Technology Liaison, Cantor Arts Center, Stanford University  
Whitney Ford Terry, Seattle Art Museum & Public Programs Coordinator, The Henry Art Gallery  
Four institutions will share different ways in which the voices and perspectives of young adults are integrated into designing exhibits, developing community engagement and generating programs in order to build innovative and strong connections with young-adults. From advisory committees to arts councils to student guides, these museums provide direct learning and leadership opportunities that benefit both the institutions and the young-adults they serve. This session will also provide insight into the objectives, expectations and realities of advising an institution on how to appeal to this audience through the perspective of a member of a young-adult advisory group.

**G7** Digital Libraries and Museums: Challenges and Lessons Learned  
Vernon Lujan, Director, Poeh Arts Program and Poeh Cultural Center and Museum, Santa Fe, New Mexico  
Robert Stauffer, PhD, Ulakau Manager, University of Hawai'i, Hilo, Hawai'i  
In this increasingly digital world, the public has great expectations of archives, libraries, and museums. Researchers expect fast and comprehensive access to collections information both in-house and remotely. Visitors and students expect exhibitions and educational programs to be accompanied by interactive multimedia presentations with dynamic content. This session will explore successful digital projects that are meeting these expectations. Panel members will demonstrate their websites, review project planning and implementation steps, and share possible funding sources.

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**TOUR & TALK 4**  
Manoa Heritage Center: Botanical Garden and Hawaiian Cultural Site  
See description on page 11.  
Pick-Up at Hawaii Convention Center at 9:00AM and returning at 12:15PM to Hawaii Convention Center
11:00AM–12:15PM

**CONCURRENT SESSIONS H**

### H1
**Museum Mergers: Three Case Studies**

Alia Efimova, Jacques & Esther Reutlinger Director, The Magnes Collection of Jewish Art and Life
Stephan Jost, Director, Honolulu Academy of Arts
Allison Wong, Deputy Director, Honolulu Academy of Arts

In this session museum Directors who are or have been engaged with mergers will share their unique experiences and words of wisdom. The session will conclude with an overview of merger trends and time for questions and answers.

### H2
**Starting a Tribal Museum**

Jill Norwood, Community Services Specialist, National Museum of the American Indian, Washington, DC

Are you thinking of starting a tribal museum but are not sure how to begin, or unsure of how to cultivate community support or how much it will cost? Then this workshop will put you on the path to learning about the initial processes needed to start a tribal museum or cultural center in your community, with the support of your community and tribal government.

### H3
**Beyond Exhibitions and Collections: New Development in Sharing the Japanese American Legacy**

Pam Funai, Program Consultant, Pamela N. Funai Consulting
Vicky Murakami-Tsuda, Communications Production Manager, Japanese American National Museum
Brian Niiya, Director of Programs and Development, Japanese Cultural Center of Hawai‘i
Shari Tamashiro, Cybrarian, Kapi‘olani Community College, University of Hawai‘i
Donna Graves, Historian and Urban Planner, Donna Graves Arts & Cultural Planning

Like many ethnic community based institutions, museums in the Japanese American community face issues including changing conceptions of ethnic identity, the passing of the generation that founded many of these institutions, and demographic shifts in the community. To address these, and other issues, many of these institutions are drawing on the continuing relevance of issues suggested by the World War II experience presented in non-traditional manners. This panel explores multiple approaches: the use of virtual space for interpretation; museum education in the era of benchmarks and standardized tests; and the historical preservation of former WWII confinement sites.

### H4
**Common Ground: Museums and the School Curriculum**

Terra Feast, Curator of Education, Boise Art Museum
Morgan Wells, Director of Education, Tucson Museum of Art
Dr. Betty Lou Williams, Associate Professor, College of Education, University of Hawai‘i at Mānoa

As arts and humanities become less prevalent in public schools, museums are faced with the challenge of becoming primary educational resources. How do museum educators adapt to these trends and stay true to their educational philosophies? Through interactive discussion, participants will examine national and international education practices in both small and large institutions, address the intersection between school and museum education, and be provided with resources for aligning interdisciplinary museum programming with curricula.

### H5
**What’s Now/What’s Next 2011: Showcasing the New and the Notable of the West’s most Innovative Projects and Programs**

Robert Checchi, Senior Designer, The J. Paul Getty Museum

The session highlights four projects or programs permanent in scope that demonstrate the innovative work being produced by museums throughout the Western United States. Analysis of the process and problem solving that made the project a success will be the central goal of the session. The session is a result of entries submitted to the WMA and chosen with an eye toward creating a diverse selection of projects for the session. All projects were completed between September 2010 and September 2011.

### H6
**What Is Social Media? What Does it Mean for Your Institution?**

Dr. Brenda Martin, Martin & Associates, Farmington, New Mexico
Jill Radke, Director of Communications, Bishop Museum, Honolulu, HI
Jason Asenap, University of New Mexico, Albuquerque, New Mexico

Social Media represents a wide variety of formats and is a powerful tool that can be used by museums, libraries, and archives. This session will focus on what types of Social Media that can be employed – Facebook, blogging, podcasting, Geocaching, Blurbing, and more – and how these can be incorporated by your institution to inform, educate, and entice your audience. Specific examples will be shared, hands-on demonstrations provided, and issues regarding copyright, tribal usage, and proprietary rights will also be discussed.”
Capturing and Accessing Indigenous Nations Material From a State Archive; The Hawai'i Experience

Jerry Dupont, Associate Director for Content Development, Law Library Microform Consortium
Susan Shaner, Hawai'i State Archives; and Luella Kurkjian, Historical Records Branch Chief

The Hawai'i State Archives in Honolulu and the Law Library Microform Consortium (LLMC), an independent non-profit based on the University of Hawai'i campus in Kaneohe, HI, collaborated on a five-year digitization program that captured all of the primary legislative printed material generated by the Hawaiian Kingdom during its years of existence, 1795–1893 in searchable, digital format. The aim of this presentation is to describe the overall project, the materials scanned, the criteria for their selection, methods utilized for sharing costs and technical responsibilities between the two partners, problems encountered during the project, platforms utilized for giving the resulting digital data maximum distribution, and ways in which the original project was made to serve as a model for future data capture in all subject areas.

12:30PM–1:45PM

WMA BUSINESS LUNCHEON WITH SPECIAL SPEAKER

Art Versus the Law

Kate Fitz Gibbon, Attorney and Author, Fitz Gibbon Law, Santa Fe, NM

Kate Fitz Gibbon is a practicing attorney in Santa Fe, New Mexico. She serves on the board of the non-profit Cultural Policy Research Institute, Inc. Kate was a member of the Cultural Policy Advisory Committee to the President, serving under Presidents Bill Clinton and George W. Bush. She is editor of Who Owns the Past? Cultural Property, Cultural Policy and the Law, Rutgers University Press, 2005, author of Native American Art and the Law: A Collector’s Guide, 2010 and six books on Asian textile arts, including IKAT, Silks of Central Asia, winner of the Wittenborn Prize for Best Art Book.

12:30PM–1:45PM

INDIGENOUS CLOSING LUNCHEON WITH KEYNOTE

A Museum in the Middle: Repatriating Knowledge and Awakening Culture

Sven Haakanson, Ph.D., (Alutiq) Alutiq Museum, Kodiak, AK

The Alutiq Museum and Archaeological Repository has extended its role beyond the traditional museum model to repatriate knowledge lost from the Kodiak region. Working with local, national, and international collections, the museum is now perpetuating Alutiq culture by revealing the information embodied in ancestral objects stored all over the world. Dr. Haakanson will provide an inspiring keynote on how this international approach has helped the Alutiq people to start telling their own story, reawaken traditions, and promote cultural pride.

2:00PM–3:15PM

CONCURRENT SESSIONS I

National Park Service Cultural Resources Emergency Response in the West, Alaska and the Pacific

Steven P. Floray, Staff Curator, National Park Service, Pacific West Regional Office
Tammy Ann Duchesne, Superintendent at Women’s Rights National Historical Park, Seneca Falls, New York
M. Melia Lane-Kamahele, Manager, Pacific Islands Office, National Park Service, Pacific West Region, Honolulu.

Tsunamis, hurricanes, earthquakes, fires, and floods can injure museum visitors and staff and damage or destroy collections, historic sites and facilities. Recently, several U.S. national parks have been impacted by such disasters. Our panel will cover current preparedness and response planning and training in the national parks, “lessons learned” from past disasters, and how you can apply these principles to develop a low-cost emergency response/supply kit, a “training program in a box” and more.
Voices from the Future of the Field – Graduate Student Roundtable  
Melissa Rand, Graduate Student, American Studies, University of Hawai‘i at Manoa  
Travis Selfman, Graduate Student, Art History, University of Hawai‘i at Manoa  
Katherine Higgins, Doctoral Candidate, University of Auckland  
Harrison Inefuku, Grad Student, University of British Columbia  
Ha Thanh Thi Ly, Grad Student, University of Hawai‘i at Manoa  
Malia Mallchok, Doctoral Candidate, Education, University of Hawai‘i at Manoa

Graduate students will present a range of research about museums and cultural institutions. The students’ research includes examinations of the representation of Japanese culture in an exhibition in Ohio; the presence and absence of archival materials on minority populations in South African university libraries; artist residencies and cultural exchange in Oceania; the representation of ethnic minorities in a museum in Vietnam; and the narrative presented in a museum about Okinawan people and culture.

Museum as Center of Community  
Gardner Chappell, Museums Director, Douglas County Museums  
Steven L. Olsen, Senior Curator, LDS Church History Department  
Adam Mikos, Curator of Exhibitions and Collections, Washington County Museum  
Dora Quach, Administrative Director, Chinese American Museum

Museum parking lots as drive-in movie theaters? Bar hopping museum lecture series? How about museum as senior center, Head Start site or even full fledged charter school? Whether during good or bad economic times, museums that are relevant to and engaged with their local communities are the most successful both with stable visitation and broad based financial support. Unfortunately, the history of museums is marked by the failure of noted institutions that, in the words of one observer, “forgot their publics.” This session will tell a tale of success. Presenters will profile case studies of museums throughout the American West and beyond that have thrived in environments that may not seem conducive to cultural institutions like museums by utilizing innovative approaches to connect with new audiences and provide more value to their communities and in so doing making their institutions stronger.

Models of Collaboration  
Brit Ness, Program Coordinator, Washington Art Consortium  
Adrienne McGraw, Executive Director, Exhibit Envoy  
Rory Ruppert, Director of Environmental Sustainability, Balboa Park Cultural Partnership

As more museums and non-profit institutions are seeking to pool resources in order to survive, three different collaborative organizations, the Washington Art Consortium, Balboa Park Cultural Partnership, and California Exhibition Resources Alliance, provide examples of some of the benefits inherent in combining resources and working together. Drawing from specific initiatives, these museum professionals will detail some of the motivations behind their institution’s conception, and explore how collaboration has benefited each of their organizations.

Exhibit Critique: The Bishop Museum’s Hawaiian Hall  
Redmond J. Barnett, Head of Exhibits, Washington State Historical Society  
Noelle Kahanu, Project Manager, Bishop Museum  
Miranda Smith, Project Director, Ralph Appelbaum Associates, Inc.  
Wendy Meluch, Principal, Visitor Studies Services  
Alice Parman, Interpretive Planning Consultant  
Melanie Fales, Executive Director, Boise Art Museum

This perennially popular session investigates current best practices and choices made in creating exhibitions—this year, the Bishop Museum’s recent renovation of its historic Hawaiian Hall. The process brought together an award winning internationally recognized exhibition design firm, dedicated museum staff, and a wide array of Hawaiian scholars, artists and practitioners. Unveiled in 2009, the resulting Hawaiian Hall embodies a Native Hawaiian world view, layered in meaning and authentic in voice. Two professionals bring their experience to bear in dialogue with the exhibit team and the audience.

Collecting Stories: The Power of Preserving Language, Memories and Lifeways  
Tim Tingle (Choctaw), Author/Storyteller, Canyon Lake, Texas

Indigenous libraries and museums have an important role to play in collecting stories from within tribal circles. Filled with anecdotal experiences that span three decades of recording memories, the session will provide valuable information on listening techniques, relationship building, and other methodologies that are instrumental to collecting and recording the stories that surround us.
Monday, September 26 continued

3:45PM–5:00PM **CONCURRENT SESSIONS J**

**J1** The Art of the Appraisal: Art and Artifacts ................................................................. 301 B
Jacqueline Cabrera, Associate Registrar for the Getty Villa, J. Paul Getty Museum
Elizabeth von Habsburg, Managing Director, Winston Art Group
Bill Hranchak, Temo A. Arjani & Co. LLP
Angela Chin, Assistant Registrar, Permanent Collection, LACMA

Do you need to set a value for an outgoing loan, determine a loss in case of damage or theft, and confirm the purchase price for a new acquisition? Do you need to document a proposed deaccession or a value to support an application for public funding or grant? Then you need to attend this session. Join your colleagues in learning what is an appraisal, how to read an appraisal and how to choose a certified appraiser. In addition, an IRS agent will review related IRS forms, panelists will present case studies and museum policies will be reviewed.

**J2** Contemporary Pacific Arts in International Institutions: Regional Views and Critiques .... 305 B
Co-organized by Pacific Arts Association (PAA) and Pacific Islands Museums Association (PIMA)

The Pacific: Tarisi Vuniililo, Secretary-General, Pacific Islands Museums Association
The Americas: Christina Hellmich, Curator in Charge, Africa, Oceania, the Americas and the Jollika Collection of New Guinea Art; VP and Chair, North America, Pacific Arts Association; deYoung Museum, Fine Arts Museums San Francisco
The Americas: Dr. Carlos Mondragón, Associate Professor of Pacific Anthropology, Centre for Studies of Asia and Africa, El Colegio de México
The Americas: Dr. Carlos Mondragón, Associate Professor of Pacific Anthropology, Centre for Studies of Asia and Africa, El Colegio de México

Asia: Dr. Carol Ivory, Professor, Washington State University Fine Arts Center
Asia: Dr. Yuh-Yao Wan, Professor; Head, Department of Art Creative Industries; Director, Graduate Institute of Indigenous Art; Director, Graduate Institute of Visual Art Education
Europe: Dr. Fanny Wonu Veys, Curator Oceania, Museum Volkenkunde

This session offers a world view, by region, of exhibitions and initiatives focusing on contemporary Pacific art. Curators and scholars from the Pacific, Asia, the Americas and Europe will speak about the commission, collection and exhibition of contemporary Pacific works in the last five years by museums and cultural institutions. Speakers will present and critically assess the recent exhibition and presentation of contemporary Pacific art using new paradigms of decolonization and globalization. Of particular concern to the panel is the impact of these projects on artists and Pacific Islander communities.

**J3** Exhibit TALK ................................................................. 303 A-B
Alice Parman, Interpretive Planner
Alan Ransenberg, Exhibit Designer, The Alchemy of Design
Carla Roth, Director, Think Jacobson & Roth

CAR TALK, one of NPR’s most popular programs, combines practical advice with fun. In that spirit, exhibit designer Alan Ransenberg, exhibit developer Carla Roth, and interpretive planner Alice Parman will anchor EXHIBIT TALK. Participants share their exhibit questions and dilemmas; Carla, Alan, and Alice offer diagnosis, prescriptions, and laughs. Second opinions are welcome; designers and interpretive planners are encouraged to attend! We will be able to take questions via Skype, email, and phone as well.

**J4** Presidential Libraries and Museums: Wrestling with Commemoration and Public Education ................................................................. 307 A-B
Paula Mochida, University Library, University of Hawai‘i at Manoa
Sharon Fawcet, Assistant Archivist for Presidential Libraries, National Archives & Records Administration, Office of Presidential Libraries
Raymond H. Geselbracht, Special Assistant to the Director, Harry S. Truman Library
Robert Perkinson, Associate Professor/Department Of American Studies University Of Hawai‘i at Manoa

Presidential Libraries and Museums attract 2 million visitors a year but are regarded with skepticism by many scholars. At best, they provide inspiring civic education. At worst, they use tax dollars to lionize individual politicians. Looking ahead to the Obama library, this interactive roundtable session will examine controversies and promising innovations at the Truman and Nixon libraries. Join these experts in envisioning a more engaging, intellectually complex, and historically balanced presidential museum of the future.
Bigger, Better, Faster: Broadband Initiatives for Tribal Libraries

Traci L. Morris, PhD, Homahota Consulting, Phoenix, AZ

As media converges on the Internet, adequate broadband availability is critical infrastructure for nation building and future economic development, health, public safety, housing, and education in Indian Country, yet indigenous peoples often are among the last to gain access to the Internet. In this session, participants will learn about the work going on to bridge the digital divide and about programs that have the potential to significantly improve Internet access for tribal library users.

Indigenous Histories: An Assiniboine Trans-national Perspective

Josh Horowitz, University of British Columbia/Dominican University/Fort Peck Assiniboine and Sioux Tribes, Tiburon, CA

This session will demonstrate how Assiniboine communities across Montana, Alberta, and Saskatchewan have produced their own histories and kept cultural knowledge vibrant through practice, ritual, performance, art, radio, and beyond. A facilitated discussion with session participants will explore ideas about archives, libraries, and museums, how they are used for different purposes, and why community participation is essential to protect sacred knowledge, objects, and practices.

5:00PM   Adjourn
Exhibitors

American Association of Museums
www.aam-us.org
AAM is your resource, voice and community – stop by our booth to learn more about the valuable tools and resources in your career.

Artech, Inc.
www.artechseattle.com
Artwork logistics, fine art care, collections management and consulting.

Crystalizations Systems, Inc.
www.csistorage.com
Crystalizations Systems, Inc. (CSI) has been committed to a single focus for some 30 years: Providing nothing less than the highest quality products and services to the Museum Community.

EOS Lightmedia
www.eoslightmedia.com
EOS LIGHTMEDIA creates immersive environments that attract and inspire audiences. We offer design, supply install and programming services of lighting and media systems, including their technology.

Hollinger Metal Edge
www.hollingermetaledge.com
Hollinger Metal Edge has been the leading supplier of archival storage products for government and institutional archives, historical societies, museums, libraries, universities, galleries, and private collectors for over 60 years. With our extremely experienced management and staff, we are dedicated to quality, customer service, and competitive and competitive prices.

LA Packing, Crating, and Transport
www.lapacking.com
LA Packing, Crating and Transport the experts in all aspects of handling fine art.

Native Books Hawaii
www.nativebookshawaii.com
Native Books is a community resource-focused on distributing the best na mea Hawai’i books, music, and DVDs on Hawai’i and the Pacific. Our priority is presenting culturally sensitive and accurate information on Hawaiian history, language, hula, navigation, mo’olelo and other areas of Island Interest.

Na Mea Hawai’i
www.nativebookshawaii.com
Native Books is a community resource-focused on distributing the best na mea Hawai’i books, music, and DVDs on Hawai’i and the Pacific. Our priority is presenting culturally sensitive and accurate information on Hawaiian history, language, hula, navigation, mo’olelo and other areas of Island Interest.

Pacific Studio, Inc.
www.pacific-studio.com
Pacific Studio designs and fabricates exhibits for cultural institutions. We specialize in museum-quality display cases, metal fabrication, interactives, artifacts mounts, murals, sculpting, casting and dioramas.

Profitek POS Solutions
www.infospec.com
Features quick service, table service, wireless handheld and self serve options. Offers dual language capability.

Robertson Taylor International Insurance Brokers
www.robertson-taylor.com
Fine art and collections insurance.

Ship Art International
www.shipart.com
Ship Art offers full service art handling and storage. Being ICEFAT members with locations in San Francisco and Denver, we are part of a worldwide team.

Tour-Mate Systems
www.tourmate.com
The best value for your interpretive dollar. Tour-Mate creates engaging content which can be provided to your visitors via a variety of delivery platforms.

Tru-Vue
www.tru-vue.com
Tru Vue sets the standard in high-performance glazing that enhances and protects.
Area Information

The State of Hawai‘i covers 1,500 miles across the Pacific Ocean and is comprised of eight main islands, O‘ahu, Maui, Kaua‘i, Moloka‘i, Kaho‘olawe, Ni‘ihau, Lana‘i, and Hawai‘i. Boasting an average temperature of 79 degrees and 271 days of sunshine a year Hawaii is a top destinations for travelers. The capital city, Honolulu offers a dizzying array of spectacular beaches, cultural sites and restaurants.

Honolulu is a sprawling city of almost one million people located between Pearl Harbor and Makapu‘u on the southwest side of Oahu. Filled with not-to-be-missed experiences Honolulu has something for everyone. Historic and cultural sites include, Pearl Harbor, Bishop Museum and Iolani Palace. For adventurous types must do’s include hiking Diamond Head, snorkeling in Hanauma Bay, or surfing at famous Waikiki beach. Favorite day trips include the beach towns of Kailua and Haleiwa.

Downtown houses Hawai‘i’s government and many of the islands oldest buildings as well as Honolulu’s Chinatown. A walk downtown reveals layers of history with historic buildings and modern skyscrapers coexisting side by side. Downtown is also home to variety of restaurants and bars, art galleries, Mission Houses Museum and the Honolulu Theater.

If food is what you are after Honolulu offers something for everyone from local favorite hole-in-the-walls to fine dining. Don’t leave without having a “plate lunch” at Rainbows Drive Inn or Diamond Head Grill or malasadas at Leonard’s Bakery — all island institutions. There is a mind-boggling selection of Asian and South East Asian restaurants, as well as restaurants that give a Pacific twist to their menus.

Getting around Honolulu by car, cab or bus are all options. The city bus will get you close to most destinations, schedules available at www.thebus.org. If you decide to take the bus remember buses sometimes run on “Hawai‘i time” which means the bus can be late. Whether you are traveling by bus or car remember Honolulu is a bustling city and traffic can be a constant during rush hour. If you plan to drive, remember to wave when you merge and that Hawaiians don’t honk unless it’s an emergency.

On behalf of WMA, ATALM, HMA, and PIMA we thank you for attending this year’s conference. We are sure you will find Honolulu to be a one of a kind city with a unique sense of place.
About WMA

OUR MISSION: The Western Museums Association (WMA) challenges the diverse museum community of the West, empowering individuals to cultivate leadership and enable institutions to remain relevant in a dynamic world. We provide opportunities for learning and personal interaction to enhance the creative skills and enrich the lives of individuals who do museum work.

OUR CORE VALUES: In furthering our mission, these core values guide and sustain WMA’s work on behalf of our constituents:

- Social Benefit: We support the work that institutions do for their communities, and we seek to inspire excellence in this service to the public.
- Excellence: We challenge museums to strive, because we believe that all museums have the potential to have an extraordinary impact on the lives of others.
- Leadership: We promote the professional development of all staff, volunteers, and trustees, and seek to enhance their positive change and growth, because we believe that all individuals have the potential to be leaders.
- Collegiality: We provide opportunities for individuals to connect and develop life-long relationships, as they create a community of colleagues who support each other’s institutional endeavors and personal well-being.
- Fun: We believe that good humor facilitates learning and relationship building, and enjoyment in an association of colleagues helps build a community of talented, connected individuals who are energized about their profession.
- Trust: We respect one another and trust in the integrity of our diverse museum community.
- Inclusion: We encourage differences of opinions and perspectives, and unfamiliar ideas, for they enrich our association.
- Sustainability: In seeking innovation, we take a measured and responsible approach to decisions and initiatives, as we appreciate that our actions today affect our future success and vitality.

WHO WE ARE: WMA is a nonprofit organization dedicated to serving museums, museum professionals, and related institutions and individuals by providing vision, enrichment, intellectual challenge and a forum for communication and interaction. WMA celebrated its 75th year in 2010. As one of six U.S regions, WMA represents museum communities in Alaska, Arizona, California, Hawaii, Idaho, Nevada, Oregon, Utah and Washington; in the U.S. territories of American Samoa, Guam, and Mariana; and also has international members from British Columbia and Mexico. WMA advocates, promotes and supports the role of museums in bettering and enriching the diverse and dynamic cultural life of the western U.S. WMA participates on the Council of Regions, a group that collaborates with and advises the American Association of Museums on policy and field-wide initiatives.

In keeping with its mission statement, WMA strives to provide cultural leadership and emphasizes involvement, collaboration and cooperation among museums and museum professionals. To this end WMA works to:

1. Recognize and celebrate the natural and cultural diversity in the Western Region and to remain aware of and serve constituent’s needs.
2. Present both progressive and traditional museum issues to all elements of the museum community through programs, which reach all sizes and types of museums, all museum professionals, trustees, volunteers, and the interested public.
3. Share its philosophy and concerns in formats and forums, which encourage cross-cultural communication, dialogue and the pioneer tradition — involvement.
4. Champion and support western museums and western museum professionals and provide a balanced outlook in addressing institutional and individual concerns.
5. Monitor its constituency to determine the effectiveness of its programs.
About ATALM

OUR MISSION
The Association of Tribal Archives, Libraries, and Museums (ATALM) is an international organization that serves the needs of those who work to protect and advance cultural sovereignty.

A-TALM:
• Raises public awareness of the contributions and needs of indigenous cultural institutions through its international network of partners, both indigenous and non-indigenous.
• Provides culturally responsive services and programs through regional and national training events, web resources, and individual consultations;
• Works with national organizations that provide training and services related to archives, libraries and museums to incorporate indigenous perspectives into programs and services; and
• Serves as an advocate for indigenous cultural institutions with tribal leaders, funders, and government officials.

VISION
ATALM will ensure that every sovereign Indian nation will have its own tribal archive, library, and museum to house locally its historical photographs, literature, songs, stories, and language recordings; its treaty documents, legal histories, historical data, ethnographies, and traditional information pertaining to each tribe. This critical body of knowledge—along with oral traditions and traditional art and artifacts—will be preserved and made readily accessible in a central locale and in a culturally appropriate manner. Materials will be housed in appropriate facilities and managed by professionally trained staff, thereby ensuring the political and cultural survival of tribal peoples in the 21st Century and beyond.

GUIDING PRINCIPLES
• To operate from a position of integrity and accountability.
• To be the very best stewards of the funds available to us.
• To be effective and passionate advocates for the cultural sovereignty of all indigenous nations.
• To seek and heed the counsel of indigenous voices.
• To be inclusive, respectful, and welcoming of everyone.
• To treat our members as valued partners.
• To support the efforts of other organizations as they work to meet the needs of tribal archives, libraries, and museums.
• To have diversity in our officers and board—tribal, regional, professional in the three disciplines, size, etc.
• To strive for excellence in everything we do.

LEADERSHIP
Officers
President – Rita Lara, Director, Oneida Nation of Wisconsin Museum
Executive Vice-President – Susan Feller, Director, Tribal Archives, Libraries, and Museums Initiative
Development Officer Oklahoma Department of Libraries
Treasurer – Mary Ellen Meredith, President, Cherokee Heritage Center

Directors
Leticia Chambers, Director, Heard Museum
Amanda Cobb, Director, Chickasaw Nation Museum
Walter Echo-Hawk, Board Chair, Native Arts & Cultures Foundation
Miguel A. Figueroa, Director, Office of Diversity, American Library Association
Ally Krebs, PhD Candidate, University of Washington
Anne McCudden, Director, Ah-Tah-Thi-Ki Museum (Seminole)
Sandy Littletree, Program Manager, Knowledge River, University of Arizona
Brenda Martin, Principal, Martin and Associates Museum Consultants
Jill Norwood, Community Services Specialist, National Museum of the American Indian
Jennifer O’Neal, Head Archivist, National Museum of the American Indian
Lotsee Patterson, Professor Emeritus, University of Oklahoma
Loriene Roy, Professor, University of Texas at Austin
Teresa Runnels, American Indian Resource Cntr Coord., Tulsa City-County Library
David George Shongo, First Archivist Circle
Tim Tingle, American Indian Center for the Book
Kelly Webster, Head of Metadata Services, Boston College

Staff
Executive Vice President – Susan Feller
Project Manager – Melissa Brodt
Web Master – Lisa Holmberg

To learn more about ATALM and its programs please visit www.atalm.org
About HMA

The Hawai‘i Museums Association (HMA) is a non-profit corporation dedicated to communication and cooperation among the staffs and supporters of Hawai‘i’s museums. Founded in 1968, HMA strives to:

- be a catalyst for the exchange of information and ideas among Hawai‘i museums and related institutions.
- promote and develop professional standards for Hawai‘i museums through an ongoing program of professional training and publications.
- stimulate interest in and promote information about museums’ educational and cultural importance.
- conduct and encourage research and disseminate findings related to the museum field.

ACTIVITIES

HMA is the primary provider of museum training programs in the state of Hawai‘i. It serves the museum field with an annual conference on current issues in the museum field and seminars in specialized areas of museum work such as collections management, exhibition design, and educational programming. HMA publishes a quarterly newsletter, Nuhou, with information about local and national museum issues and articles of technical and general interest. HMA also conducts research to service the needs of Hawai‘i’s museum community.

BOARD OF DIRECTORS

The Hawai‘i Museums Association (HMA) is governed by volunteer board members with representation from each of Hawai‘i’s four counties; Hawai‘i, O‘ahu, Kaua‘i, and Maui.

Current Board Members (2010-2011)
President – Stacy Hoshino, Hawai‘i Council for the Humanities
Vice-President – Kippen de Alba Chu, ‘Iolani Palace
Treasurer – Celeste Ohta, Honolulu Academy of Arts
Secretary – Cynthia Low, Honolulu Academy of Arts

Directors At-Large
Neida Bangerter, Maui Arts & Cultural Center, Maui Representative
Barbara Moir, Lyman Museum and Mission House, Big Island Representative
Bronwen Solyom, The Jean Charlot Collection, University of Hawai‘i at Manoa Library
Sharon Tasaka, University of Hawai‘i at Manoa Art Gallery
Michael Thomas, Joseph F. Rock Herbarium, University of Hawai‘i at Manoa

Past President – Peter Van Dyke, Amy Greenwell Ethnobotanical Garden, Bishop Museum

OTHER HMA POSITIONS
Membership Officer – E. Tory Laitila, Honolulu Mayor’s Office of Culture & the Arts
Western Museums Association Representatives:
- Kippen de Alba Chu, ‘Iolani Palace
- Inger Tully, The Contemporary Museum
Nuhou Newsletter Editor – Chris Faye, Kaua‘i Museum
HMA List-Serve Administrator – Neida Bangerter, Maui Arts & Cultural Center Website
Social Media Manager – Rebeccah Treser
Website – Rich Tully, WebsitesHawaii.com
About PIMA

HISTORY
The Pacific Islands Museums Association (PIMA) was established as a regional forum where heritage professionals could exchange their views and work towards improving the quality of the services that they provided to the public. It is the first and only regional, multilingual, multicultural, non-profit organisation that assists Pacific museums, cultural centres and peoples to preserve Pacific Island Heritage.

The first PIMA Board was appointed in 1994 and the Association’s Vision, Mission and Aims were first developed in 1997. During the first years of PIMA, the Secretariat for the Pacific Community (SPC) hosted and supported the Secretariat in New Caledonia and in May 1999 PIMA was incorporated in Fiji as a Charitable Trust. PIMA was officially accepted as an affiliated organisation of the International Council of Museums (ICOM) in 1998.

PIMA develops community participation in heritage management and brings together over 45 museums and cultural centres in the Pacific Islands to develop their capacity to identify research, manage, interpret and nurture cultural and natural heritage. PIMA advocates the development of regional cultural resource management policies and practices, facilities training, and provides a forum for exchange of ideas and skills. It provides and encourages regional and global linkages, which support Pacific Island heritage preservation.

Practically, PIMA works through courses, workshops, as a forum for the exchange of values and ideas, and through the development of exhibits and other projects.

VISION
"Working together, preserving, celebrating and nurturing the heritage of the peoples of the Pacific Islands”.

MISSION
PIMA is a regional, multilingual, non-profit organisation that:

- Assists Pacific museums, cultural centres and peoples to preserve Pacific Island heritage,
- Develops community participation in heritage management,
- Brings together museums and cultural centres in Pacific Islands to develop their capacity to identify, research, manage, interpret and nurture cultural and natural heritage,
- Advocates the development of regional cultural resource management policies and practices, facilitates training, and provides a forum for the exchange of ideas and skills,
- Provides and encourages regional and global linkages which support Pacific islands heritage preservation.

OBJECTIVES
- To represent the interests and concerns of museums and cultural centres in the region,
- To develop communication links which bring together professionals and institutions in support of Pacific Islands Heritage Management,
- To promote community involvement in the vision of PIMA through consultation, education and access activities,
- To enhance human resources through education and training,
- To develop and promote ethics and standards,
- To advice and work with governments and other agencies in matters of heritage management and policy,
- To facilitate the protection and restitution of tangible and intangible cultural property,
- To market PIMA.

MEMBERSHIP
PIMA represents museums, cultural centres, national trusts, cultural departments and ministries, national parks, historic preservation offices, interpretative centres, cultural associations and arts councils. Members also include international museums with Pacific collections, universities, research centres and individuals within the region and internationally which support the PIMA vision, mission aims and activities.

PIMA members include all the countries, states and territories of the Pacific region including American Samoa, Cook Islands, Easter Island (Rapa Nui) Federated States of Micronesia, Fiji, French Polynesia, Guam, Hawaii, Kiribati, Marshall Islands, Nauru, New Caledonia, Norfolk Island, Northern Mariana Islands, Niue, Palau, Papua New Guinea, Solomon Islands, Tonga, Tuvalu, Vanuatu, and Western Samoa.

EXECUTIVE BOARD
Chairperson – Adi Meretui Ratunabuabua, Principal Cultural Development Officer, Department of Culture and Heritage, Fiji
Treasurer – Marcellin Abong, Director, Vanuatu Cultural Centre, Vanuatu
Secretary – Sina Ah Poe, Director, Museum of Samoa
Board Member – Hon. Albert Tu’ivanuavou Vaea, Secretary, Tonga Traditions Committee
Board Member – Marianne Tissandier, Collections Manager, Museum of New Caledonia
Board Member – Anthony Ramirez, Curator, Guam National Museum, Guam
Honorary Board Member, Immediate Past Chairperson – Lawrence Foana’ota, Director, Solomon Islands National Museum
Honorary Board Member, Past Chairperson – Faustina Rehuher, Director, Belau National Museum – Palau
Tarisi Vunidilo, Secretary-General
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Western Museums Association

2012

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