

Western Museums Association Conference/San Jose
WORKPLACE CULTURE MATTERS!
October 27, 2015

Presenters: **Laura Callen**, Founder & Director, Adoption Museum Project
Lori Fogarty, Executive Director, Oakland Museum of California
Micah Parzen Ph.D., J.D., CEO, San Diego Museum of Man

Facilitator: **Gail Anderson**, President, Gail Anderson & Associates

RESOURCE HANDOUT

BOOKS

Chapman, Gary and Paul White. *The 5 Languages of Appreciation in the Workplace: Empowering Organizations by Encouraging People*. Chicago: Northfield Publishing, 2012.

Conley, Chip. *Peak: How Great Companies Get Their Mojo from Maslow*. San Francisco: Jossey-Bass, 2007.

Conley, Chip. *Emotional Equations: Simple Truths for Creating Happiness + Success*. New York: Free Press, 2012.

Covey, Stephen M. R. *The Speed of Trust: The One Thing that Changes Everything*. New York: Free Press, 2006.

Ferrari, Bernard T. *Power Listening: Mastering the Most Critical Business Skill of All*. London: Portfolio, 2012.

Lencioni, Patrick. *The Advantage: Why Organizational Health Trumps Everything in Business*. San Francisco, Jossey-Bass, 2012.

Maxwell, John C. *The 360 Degree Leader: Developing Your Influence from Anywhere in the Organization*. Nashville, TN: Thomas Nelson, 2006.

Palmer, Parker. *Healing the Heart of Democracy*. San Francisco: Jossey-Bass, 2011.

Sinek, Simon. *Start with Why: How Great Leaders Inspire Everyone to Take Action*. London: Portfolio, 2011.

Sinek, Simon. *Leaders Eat Last: Why Some Teams Pull Together and Others Don't*. New York: Penguin Group, LLC., 2014.

ARTICLES

Newman, Rhys and Luke Johnson. "No Dickheads! A Guide To Building Happy, Healthy, and Creative Teams." *Medium*. Date unknown. <https://medium.com/@rhysys/no-dickheads-a-guide-to-building-happy-healthy-and-creative-teams-7e9b049fc57d>.

Reagon, Bernice Johnson. "Coalition Politics: Turning the Century" in *Home Girls: A Black Feminist Anthology*. New York: Kitchen Table Women of Color Press, 1983; reprinted by Rutgers University Press, 2000.
<http://web.colby.edu/ed332/files/2010/08/Coalition-Politics.pdf>

Schwartzaug, Barry. "Rethinking Work." *New York Times*, August 28, 2015.

Turkle, Sherry. "Stop Googling. Let's Talk." *New York Times*, September 26, 2015.

TED TALKS

Achor, Shawn. "The Happy Secret to Better Work." *TED Talk*, 12:20. May 2011.
http://www.ted.com/talks/shawn_achor_the_happy_secret_to_better_work

Adichie, Chimamanda Ngozi. "The Danger Of A Single Story." *TED Talk*, 18:49. July 2009. http://www.ted.com/talks/chimamanda_adichie_the_danger_of_a_single_story?language=en

Ariely, Dan. "What Makes Us Feel Good About Our Work?" *TED Talk*, 20:26. October 2012. http://www.ted.com/talks/dan_ariely_what_makes_us_feel_good_about_our_work

Conley, Chip. "Measuring What Makes Life Worthwhile." *TED Talk*, 17:39. February 2010. http://www.ted.com/talks/chip_conley_measuring_what_makes_life_worthwhile

Dudley, Drew. "Everyday Leadership." *TED Talk*, 6:14. September 2010.
http://www.ted.com/talks/drew_dudley_everyday_leadership

Heffernan, Margaret. "Why It's Time To Forget The Pecking Order At Work." *TED Talk*, 15:47. May 2015. http://www.ted.com/talks/margaret_heffernan_why_it_s_time_to_forget_the_pecking_order_at_work

Kellerher, Herb. "The Business of Business is People." *WOBI: World of Business Ideas*, 5:19. October 2008. <https://www.youtube.com/watch?v=oxTFA1kh1m8>

Merchant, Nilofar. "Got a Meeting? Take a Walk." *TED Talk*, 3:28. February 2013.
http://www.ted.com/talks/nilofar_merchant_got_a_meeting_take_a_walk

Pink, Dan. "The Puzzle Of Motivation." *TED Talk*, 18:36. July 2009.
http://www.ted.com/talks/dan_pink_on_motivation

Sinek, Simon. "Why Good Leaders Make You Feel Safe." *TED Talk*, 11:59. March 2014.
http://www.ted.com/talks/simon_sinek_why_good_leaders_make_you_feel_safe

WEBSITES/BLOGS/PODCASTS

Greater Good Science Center: <http://greatergood.berkeley.edu>

Museum Workers Speak: <https://twitter.com/museumworkers>
<https://www.facebook.com/MuseumWorkersSpeak>

On Being: <http://www.onbeing.org>

Incluseum: <http://incluseum.com/2015/10/09/diversity-and-inclusion-in-the-21st-century-workshop-reflection/>
<http://incluseum.com/2015/10/07/two-takeaways-from-museumnext-2015/>